

How Do Railroad Rates Affect You?

Many of you remember the days when the sound of the train coming down the tracks was so familiar. The train in some cases was your transportation to college, shopping and the hospital. Using the rails for transportation and shipping has become limited in our area.

In 1980 there were 40 major railroads in the U.S. providing customers with competitive rates and customer service. Today, there are only seven major railroads in our country and 90 percent of the traffic is handled by only four of these largest railroads.

Hawkeye REC is a distributor of electricity produced by coal, natural gas, hydroelectric, landfill gas, wind and animal waste-to-energy power plants. We are one of 25 member cooperatives



who own Dairyland Power Cooperative, our wholesale power supplier, in La Crosse, Wisconsin. As a member-owner of Hawkeye REC and together as a membership, you also own a share of Dairyland Power Cooperative. Rail costs affect everyone because a vast majority of our electricity is generated using coal which is

moved by rail to generating plants or barge loading facilities. Over the past couple of years, the cost to ship coal by rail has become a significant financial and production problem for utilities.

As we move into 2006, prices for rail transportation are currently estimated to double. In 1980, the U.S. Congress passed the Staggers Act deregulating the railroad industry. Without a competitive market, fees have risen

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“Hawkeye REC wishes you and your families a safe and happy Thanksgiving.”

Our office will be closed on
Thanksgiving Day.



"Our vision is to provide access to safe, dependable and affordable electric services."



Tom Miller
General Manager

"Honey in the Lion"

Riddle me this?

Most folks know the story of Samson and the Philistines, the source of Samson's strength, and his demise. One of the parables surrounding Samson dealt with a riddle he gave the Philistines of Timnah upon his marriage. "Out of the Eater something to eat, out of the strong, something sweet?" As the story goes, Samson was traveling to court his wife. Along the way, a lion attacked Samson forcing him to kill the lion with his bare hands. Later, during Samson's travels, he came across the carcass of the lion. Bees had used the carcass as a nest, filling the carcass with honeycomb and honey. Samson harvested the honey and presented his parents with a gift of honey.

Affect of high fuel costs on your electric bill?

Plenty of our members have been inquiring about rates for 2006. Most everyone is feeling the affects of high fuel costs including your Cooperative too. Recently, Dairyland Power Cooperative, who generates and transmits electrical energy to us, was given notice by the railroads of double

and triple digit percentage increases for 2006. The cost of coal transportation, the monopoly of two railroads serving the Wyoming coal fields, and the increased volume of railroad shipping are driving costs out of whack. We don't know the long-term impact of these recent railroad increases. This will have a huge immediate shock on our wholesale power rates. Dairyland is working hard to evaluate the effects of these increases and mitigating strategies. At this time, a rate increase is imminent in our future. We too, will work hard to mitigate the rate increase and give you tools to combat higher energy rates.

"Honey in the Lion"

There are many lions stalking your Cooperative. The need for more generation, a novice transmission market with tons of price volatility and constraints, a shortage of fuels, and run-a-way railroad companies are examples of lions we can not control. It is my hope that your Cooperative can be the bees working to provide affordable solutions, promote the wise use of energy, and employ technology that gives reliability to meet your expectations. Our goal is for you to enjoy the honey of safe, dependable, and affordable electricity.

Samson's Riddle:

"Out of the Eater something to eat, out of the strong, something sweet?"

Philistines Answer:

"What is sweeter than honey?" "What is stronger than a lion?"

The first three (3) members that notify me of the lesson behind the riddle will get a \$50 credit on their electric bill.



"Our goal is for you to enjoy the honey of safe, dependable, and affordable electricity."

NOTICE: Winter heating and load control season is here!



Load Management Events For 2004-2005

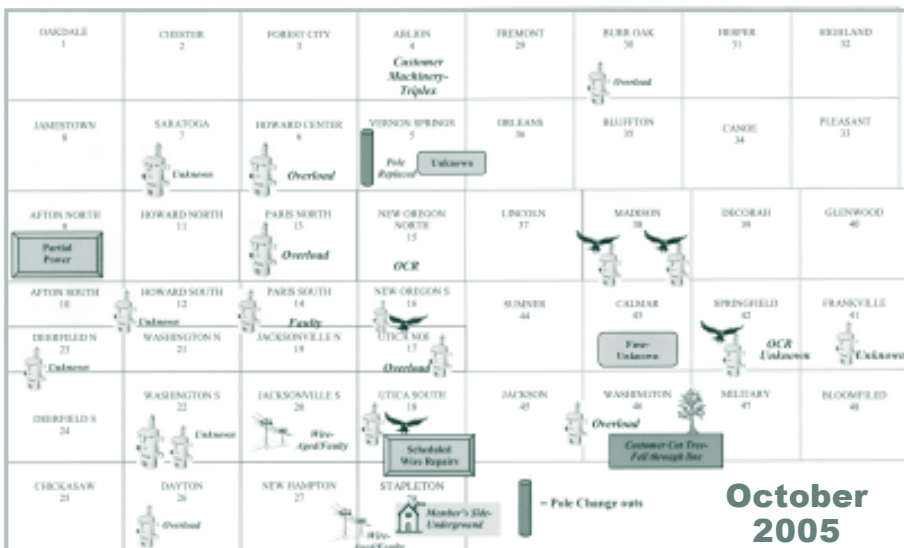
Load	Number of Control Events	November through March Control Hours	Average Control Time
Water Heaters	70	259 hours	3 hours 7 minutes
Dual Fuel	23	71 hours	3 hour 5 minutes
Dairy Water Heaters	9	40 hours 30 minutes	4 hours 30 minutes
Automatic Generators (class 5A)	6	19 hours	3 hours 10 minutes
Peak Alert Accounts / generators (class 5B)	6	17 hours 30 minutes	2 hours 55 minutes
Grain Drying	6	24 hours	4 hours

National Company Films Hawkeye

Cannon Technologies, Inc. of Minneapolis, Minn. was recently at your cooperative filming a marketing video to promote their automatic meter reading (AMR) equipment. The video will highlight several Hawkeye employees installing AMR equipment at one of Hawkeye's 15 substations.



Map of Outages



Railroad Rates

(continued from page cover)

and customer care has plummeted. Railroad customers are literally captive to the service and prices of certain railroads. The “captive rail” crisis has spurred a development of new legislation. Supporting legislative initiatives, such as the Railroad Competition Act of 2005, would provide captive rail customers access to fair business practices such as rail competition and protections from price gouging. Restoring a fair and reasonable rail market is key to reducing energy costs for our cooperative members. The cooperative also supports an effort underway in Congress to repeal the anti-trust exemption currently granted to railroads.

You can make a difference!

As a member, your support of these legislative efforts through our government officials is important. Either express your concern at a public meeting or one of the single most effective things you can do to help, is to write your federal Congressional representatives and U.S. Senators and ask them to support railroad fair practices and competition, the Staggers Act, and to repeal the outmoded and unnecessary antitrust exemption railroads currently enjoy. Point out that your electric rates are going to increase significantly and we need rail rate relief!

These are your Legislators:



Federal Senator

Senator Charles Grassley (Republican-IA)
United States Senate
Washington, DC 20510-0001
Phone: (202) 224-3744
Fax: (202) 224-6020
WebSite: <http://grassley.senate.gov/>
E-Mail : <http://grassley.senate.gov/index.cfm?FuseAction=Contact.Home>

Senator Tom Harkin (Democrat-IA)
United States Senate
Washington, DC 20510-0001
Phone: (202) 224-3254
Fax: (202) 224-9369
WebSite: <http://harkin.senate.gov>
E-Mail : <http://harkin.senate.gov/contact/contact.cfm>

Federal Representative

Representative Tom Latham (Republican-04)
United States House of Representatives
Washington, DC 20515
Phone: (202) 225-5476
Fax: (202) 225-3301
WebSite: <http://www.house.gov/latham/>
E-Mail : tom.latham@mail.house.gov

Welcome

Hawkeye REC welcomes New Members

Shannon & Michele Duwe Decorah
Troy & Lori Huhe Canton, MN
Security State Bank Spring Valley, MN
Robert Sindelar Cresco
Brad McKenna Cresco
Rick & Laney Kuhl Lime Springs
William F. Hoyt & Shelia Mast Cresco
Eric Berg Decorah
Jeremy & Sarah Bruns Decorah
James & Johanna Tweedy Edina, MN
Steve & Bonnie Steinberg Decorah
Dwight & Lisa Bacon Postville
Dillon Roed Decorah
Chrissie Gingerich Cresco
Bernard & Sherrie Brincks Ionia
Maureen Doland Decorah
Annette Oswald Decorah
Matt Benda Decorah
Tiffany Taylor Fort Atkinson
Jerry M. Bouska Fort Atkinson
David Hauser New Hampton
Joshua & Kari Franzen Decorah
Greg & Julie Vulk Decorah
Jeff & Barb Fjelstul Decorah
Kevin Schrage Spring Valley, MN
Randy & ReNae Frana Calmar
JM & TD (Troy Peterson) Waukon

You could win a Free trip!

Apply for the 2006 Iowa REC Youth Tour in Washington, D.C.

Are you a sophomore or junior in high school? Do you like to travel and meet new friends? Hawkeye REC is sponsoring a FREE trip to our nation's capitol, June 10-15, 2006. It's a perfect opportunity to visit historic sites and monuments, work with REC leaders, and enhance your leadership skills. For more information, please visit <http://youthtour.iowarec.org/> and watch for the application form in next month's newsletter.



YOUTH TOUR

*** High School Sophomores & Juniors! ***

Geothermal was easy choice for local business

Midwest Group Benefits (MGB), a fast growing company specializing in employee benefits, recently built a new office building in the Decorah Industrial Park. Rock Tuchek, President of MGB, knew it was critical to create a comfortable working environment for his employees. After discussing many different heating and cooling options with Hawkeye REC staff and his heating contractor, he decided to go with a geothermal system for their new building.



This 5,100 square foot building was constructed with State-of-the-Art equipment which includes HydroHeat and an air exchanger in the ceiling that regularly pumps fresh air into the offices, creating a healthier working environment. They also understood how important it is to use energy efficient lighting throughout their building.

HydroHeat is an incredibly energy efficient, reliable and environmentally friendly appliance. Powered electrically, the heat pump consumes only 25% of total output in electrical energy. The remaining 75% of the output is free. In other words, for every

kilowatt of electricity used, the HydroHeat geothermal heat pump delivers 4 times that amount in cooling or heating capacity. HydroHeat is 400% efficient. Compare that to the most efficient natural gas furnace, with an efficiency rating of only 93%. (Source: www.hydroheat.com)

Midwest Group Benefits

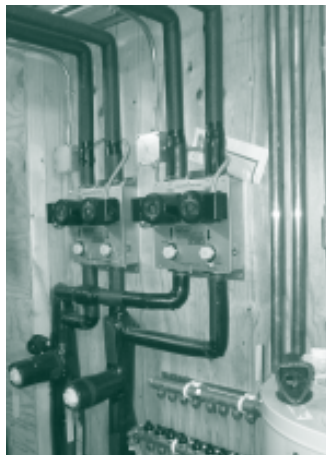
was founded in 1984 and began with an emphasis on investments and group health insurance. Since then, MGB has expanded to a full-service benefits organization that specializes in helping companies select, develop and maintain a group benefits plan. MGB also provides administrative services, including claims processing, eligibility, implementation, day-to-day service, reporting and compliance in the most professional and cost-effective way possible for your organization. There are currently 15 employees at Midwest Group Benefits. For more information about this company, please visit www.midwestbenefits.com.



Rock Tuchek, President

“The technology, reliability and energy savings of this heating and cooling system, along with the rebates available through Hawkeye REC, made geothermal a smart choice for our business.”

—Rock Tuchek



For additional information on geothermal heating and cooling for your home or business, call Hawkeye REC at (800) 658-2243.





**WE REAP MORE THAN
JUST CORN & SOYBEANS
FROM THE GROUND!**

Local Dealers:
Vick's Heating & Plumbing
1785 State Hwy 9
Decorah, IA
563-382-4168

Marv Smith Electric
1486 271st Ave.
Fort Atkinson, IA
563-534-7012

Geothermal systems provide us with a bountiful harvest of heating and cooling energy any day of the year. Propane and natural gas prices are on a dramatic increase and a GeoComfort geothermal system can provide you with a permanent "locked-in" low energy cost. It's like owning your own power plant.

Installing a geothermal heating and cooling system can save over 70% on monthly utility bills that use propane or natural gas.

Designed to transfer the Earth's free energy from the ground to your home, geothermal systems by GeoComfort will reduce your heating and cooling costs while improving your home comfort. GeoComfort heating and cooling systems use leading technology to produce top efficiencies in the HVAC industry.

GeoComfort's network of knowledgeable dealers can help you save up to 70% on your heating and cooling bills. We would be glad to help you with all your geothermal questions and needs.

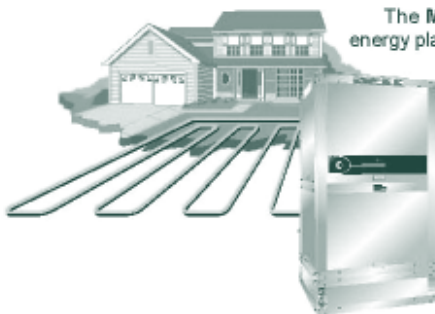
GeoComfort
Geothermal Heating, Cooling, and Hot Water Comfort Systems



Be sure to check out these electric heating and cooling options with your local dealers.

Geothermal information available at www.geocomfort.com

Mega-Tek It's Changing The Way America Heats And Cools It's Homes.



The Mega-Tek, what environmentalists, energy planners and electric utilities had hoped would emerge sometime in the new century is available here and now. Imagine a heating system that is 400% efficient. That's right, for every kilowatt of electricity the Mega-Tek uses, it produces 4 times that amount in heat output. Imagine a cooling system that is 50% less expensive to operate than any central air conditioner.

Factor in the savings on the patented dedicated domestic hot water system, and you have a total annual savings of 30% more than the closest competitor. Ask your local heating and cooling contractor about HydroHeat today. It's an underground success.

HydroHeat
GEOTHERMAL HIGH EFFICIENCY HEAT PUMP SYSTEMS

Local Dealers:
Mick Gage Plumbing & Heating
511 W. Milwaukee
New Hampton, IA
641-394-4985

Cresco Heating & Ventilating, Inc.
112 2nd St. W
Cresco, IA
563-547-2982

Vick's Heating, Plumbing & Ventilating, Inc.
1785 State Hwy. 9
Decorah, IA
563-382-4168

Carrier heat pumps make a world of difference.




> Residential, Commercial, and Industrial
> Factory-trained technicians

Local Dealers:

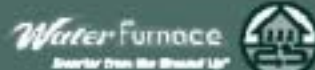
**Decorah Heating
& Plumbing**
504 E. Water St.
Decorah, IA
563-382-3076

Blazek Corp.
2005 Union Ave.
Lawler, IA
563-238-7150

CUT YOUR GAS BILLS IN HALF LITERALLY.

Imagine completely eliminating your monthly gas bill. That's right. You can cut up those old gas bills and never worry about another one. With a WaterFurnace geothermal comfort system, you'll experience dramatic energy savings without sacrificing an ounce of heating and cooling comfort. Geothermal systems tap into the free, renewable energy in the ground, without burning our ever-dwindling supply of fossil fuels. With energy savings up to 80%, enhanced comfort, and safe quiet operation, a WaterFurnace geothermal system is a smart choice. For more information, contact your local WaterFurnace dealer or call (800) GEO-SAVE. Now get out those scissors.



waterfurnace.com | (800) GEO-SAVE

Are You Stunned By the High Cost of Heating Fuels?



LET US HELP

With Electric Thermal Storage (ETS)

ETS is a low cost, safe, comfortable and reliable off-peak heating option. Call us today for a free heating analysis to see how you can warm up to comfort while saving on your heating bills.

ETS

Electric Thermal Storage



The Power Is Yours

Local Dealer for WaterFurnace:

Johnson Comfort Systems, Inc.
107 Center St.
Lime Springs, IA
563-566-2346

Tankless Electric Water Heaters...

the rest of the story

Tankless (aka instantaneous) water heaters are a hot topic these days. Modern tankless water heaters incorporate computer chips, an array of sensors and high-powered inputs. These briefcase sized tankless units only heat when the hot water tap is open. The water is heated very rapidly as it flows through a heat exchange coil. The manufacturers of these units are making claims about big savings from energy efficiency, etc. “Why would anyone even consider an old-fashioned tank type water heater these days?”

Unfortunately, they neglect to tell you the “down side” of the product. Most Americans are unfamiliar with this type of equipment and they might not be prepared to handle the special demands of this complicated device.

▲ Because tankless water heaters must heat water very fast, they have limited capacity and have difficulty supplying multiple hot water needs simultaneously. Adoption of this new technology has been slow because busy American households often require several hot water appliances to operate at the same time. Want to run the dishwasher or wash machine while showering? You may not be able to. If your demand is too great, a second tankless unit may be required or an energy efficient storage tank water heater may be a better solution.

▲ Water quality is also an important issue with tankless heaters. The ads talk about long life, but in reality, unless the water is very pure, few will have longevity. Because of the extremely high temperatures needed to heat the water in the short trip through the heat exchange unit, many minerals precipitate out of the water and deposit on the coils of the unit shortening its life. Be sure to read the warranty because most warranties are voided if water hardness is too high, others provide de-liming instructions when a warning light illuminates. Traditional electric tank-type units are much more capable of handling diverse water conditions.

One of the issues that has implications for your utility is the untimely load these units place on the system.

▲ Family sized models require 240 volts and up to 150 amps capacity to operate! This level of demand almost always exceeds that of most residential service. In addition to the cost of the heater, significant wiring upgrades are usually required as well. Unfortunately, all of that demand (14 to 30kw) is pure uncontrollable peak load. Residential users also face the possibility of having to upgrade their existing transformer.

Tank-type water heaters are more ‘forgiving’. The stored water acts like a buffer. This is how commercial applications, like hotels, can service large groups of guests who are taking showers at the same time. The same occurs in your home during family visits, holidays and other times of high usage.

How about all those promised energy cost savings? True, these microprocessor-controlled wonders do not loose much heat to ‘standby’ heat loss, however, unlike traditional electric elements, their efficiency drops with scale buildup. Their savings figures also come from comparisons to “low end”, traditional steel heaters. A full size traditional tank-type water heater loses only about 5 degrees in 24 hours! Not much more savings to squeeze out there!

Next time you hear someone wanting a tankless water heater, tell them the “Rest Of The Story.” Twice the installed cost of a traditional tank-type water heater, more service (if you can find it), short life, and no savings over a traditional electric tank-type unit— some deal. Wouldn’t you prefer a cost effective and hassle free water heating? **Better for you and better for your utility.** Please call Hawkeye today for more information or help choosing the right water heater for you and your cooperative.

Your cooperative’s water heater program

Hawkeye REC offers great discounts for our member’s domestic water heating needs. Please call our office for more information or to schedule an appointment to install an electric water heater.

All water heaters are on the load control program. While the water heater is on load control, all maintenance and repairs are free of charge.

80-Gallon Water Heater
Retail Price..... \$384

Member’s Price
New Construction \$1
Gas Change-Out \$1
Electric to Electric \$150



What does the Energy Policy Act of 2005 mean for you?

Recently, the U.S. Congress passed and President Bush signed the Energy Policy Act of 2005, the first national energy plan in more than a decade. Electric cooperative leaders from all over the country, including representatives from Hawkeye REC, worked diligently with congressional leaders and fought hard for provisions in this law that will benefit members. The new energy policy ensures an affordable and reliable power supply and protects our natural environment for future generations.

Residential Efficiency: Tax credits for energy efficiency improvements in homes.

- ◆ You can receive a credit of up to 30 percent of the cost, up to \$2,000, for installing solar-powered hot-water systems used exclusively for purposes other than heating swimming pools and hot tubs.
- ◆ You can earn credits up to \$500 to upgrade thermostats, to caulk leaks or to stop energy waste.
- ◆ You can get up to a \$200 credit for installation of new exterior windows; a \$300 credit for purchases of a highly efficient central air conditioner, heat pump or water heater; and a \$150 credit for installation of a highly efficient furnace or boiler.
- ◆ Contractors who build energy-efficient homes and

manufacturers who make energy-efficient appliances are eligible for credits.

Energy-Efficient Vehicles: Tax credits for energy-efficient hybrid, clean-diesel and fuel-cell vehicles starting in 2006

- ▼ Purchasers of hybrid-cars or “lean-burn” technology vehicles will be eligible for tax credits ranging from \$1,700 to \$3,400.
- ▼ Vehicles powered by fuel cells are eligible for a range of credits.
- ▼ Taxpayers can claim a 30 percent credit for the cost of installing clean-fuel vehicle refueling devices to be used in a trade or business of the taxpayer or installed at the principal residence of the taxpayer. Clean fuels include any fuel the volume of which consists of at least 85 percent ethanol, natural gas, compressed natural gas, liquefied natural gas and hydrogen and any mixture of diesel fuel and biodiesel containing at least 20 percent biodiesel.
- ▼ Refiners must use 7.5 billion gallons of ethanol annually by 2012, doubling current production.
- ▼ The Strategic Petroleum Reserve will expand by 300 million barrels to one billion barrels.

Modern Domestic Energy Infrastructure: The energy bill will help modernize our aging energy infrastructure to help reduce the risk of

large-scale blackouts and minimize transmission bottlenecks. This will be accomplished by repealing outdated rules that discourage investment in the development of new technologies, such as superconducting power lines, to make the grid more efficient.

Please visit www.whitehouse.gov for more information regarding the Energy Policy Act of 2005.

“The new energy policy ensures an affordable and reliable power supply and protects our natural environment for future generations.”



Efficient computer operation

If you have a home computer, your family may spend hours a day doing homework, checking e-mail, or surfing the Web. Though computer equipment uses less electrical energy than many other home appliances, there are a few things you can do to reduce your computer's electrical consumption to a minimum.

Most types of computers use similar amounts of electricity. But monitors vary in their consumption depending on their size, with small screens using less. Compare the consumption figures of competing equipment when you next buy computer equipment. And be sure to look for the ENERGY STAR® logo as you shop because this is your assurance that your computer will use the minimum power necessary.

Follow these tips to reduce the energy consumption and operating cost of your computer equipment:

- ◆ Activate your computer's sleep setting. This shuts down your computer and monitor after any period of inactivity. This is the single most important step you can take to reduce consumption, since most equipment uses almost no power during sleep.
- ◆ If your printer doesn't automatically sleep between jobs, shut it off manually when you're not using it.
- ◆ Don't print any more documents than you need to, since printers use electricity, paper, and ink or toner. A computer can save a lot of time and energy if you use it efficiently. Try reading documents on-screen and saving

them to electronic files instead of printing and filing unimportant documents.

- ◆ If you need to send documents to someone, send an e-mail. It's quicker, it saves energy, and doesn't require postage.
- ◆ For more information on energy-saving computer equipment visit the Department of Energy ENERGY STAR® website at www.energystar.gov.

Source: John Krigger, Saturn Resource Management (www.srmi.biz)



“...look for the ENERGY STAR® logo as you shop because this is your assurance that your computer will use the minimum power necessary.”

Services

- ◆ Beam Central Vacuum Systems
- ◆ Electric Grills
- ◆ First Call Emergency Response System
- ◆ Generators
- ◆ Home Heating Systems
- ◆ Incentives & Rebates
- ◆ Long Distance Services
- ◆ Security Lights
- ◆ Security Systems
- ◆ Water Heater Program
- ◆ Water Conditioners/ Softeners
- ◆ Electric Usage Audits
- ◆ New Home Consultations



Please contact us for more information.

1-800-658-2243 or 547-3801

www.hawkeyerec.com

Recipes...

Leftover Turkey...



Send or e-mail your favorite recipe. If we print your recipe in our newsletter you'll receive \$5 off your next electric bill.



E-mail to: mmoellers@hawkeyerec.com

December - Party Favorites
(Christmas & New Year's Eve)

January - "Souper Bowl"
(Favorite Soup Recipes)

Day-After Thanksgiving Fiesta Salad

- ½ c. Hellmann's mayonnaise
- ½ c. prepared salsa
- 6 c. torn romaine lettuce leaves
- 2 c. diced cooked turkey
- 4 slices bacon crisp, cooked and crumbled
- *Salad Fixin's

In a bowl, combine Hellmann's and salsa; set aside. In another bowl combine remaining ingredients. Just before serving, toss with mayonnaise mixture.

*Salad Fixin's: Use chopped tomatoes, shredded cheese, sliced black olives, sliced green onions and tortilla chips.

Christine Burke
Elma, IA

Quick & Easy Turkey Noodle Soup

- 2 large cans chicken broth
- Sliced carrots
- Chopped celery
- Chopped onions (optional)
- Egg noodles
- Chopped up left-over turkey



Put vegetables and broth in a large kettle and bring to a boil. Add noodles and cook until vegetables are tender. Add turkey and heat for 10 minutes and serve with your favorite bread or crackers.

Company Turkey Noodle Bake

- | | |
|--------------------------------|----------------------|
| 8 oz. wide noodles | 1 c. cottage cheese |
| 1 can cream of mushroom soup | 1/3 c. sliced olives |
| 2/3 c. milk | 1/3 c. onion |
| ½ t. salt | 3 c. diced turkey |
| ½ t. poultry seasoning | Cracker crumbs |
| 2-3 oz. cream cheese, softened | |

Cook noodles, rinse in cold water. Mix next 4 ingredients, heat. Beat cheese together and stir in olives and onion. Put ½ of noodles in greased 7x11 dish. Spread on ½ of cheese mixture, ½ of turkey, and 1/2 of soup mixture. Repeat layers, top with crumbs. Bake for 30 minutes at 375°. Cool for 10 minutes.

Geraldine Otto
Lime Springs, IA



Turkey Philly Sandwiches



- 2 t. butter
- 1 c. thinly sliced onion
- 1 c. thinly sliced green bell pepper
- 1/4 t. black pepper
- 3/4 lb. thinly sliced deli turkey breast
- 4 (2 oz. each) sandwich rolls
- 4 (1 oz. each) slices low-sodium mozzarella or provolone cheese

Preheat the oven to 375° F. In a large nonstick skillet, melt the butter over medium-high heat. Add the onion and bell pepper; sauté 5 minutes or until the vegetables are tender. Stir in black pepper.

Divide the onion mixture and turkey evenly among the bottom halves of the rolls; top each serving with a cheese slice. Cover with top halves of rolls. Place the sandwiches on a baking sheet. Bake for 5 minutes or until the cheese melts. Makes 4 sandwiches.

—Cooking Light magazine

DATES TO REMEMBER

BILLING CYCLE DATES

- Nov. 25** Member reads meter and records on payment voucher. Please mail your bill today to make sure it arrives to Hawkeye by the 1st of December.
- Nov. 28** Automated payments from checking accounts and credit cards are processed.
- Dec. 1** Bills become delinquent.
- Dec. 12** Hawkeye REC prints bills based on November meter reading.
- Dec. 13** Bills are mailed to members from Dairyland in LaCrosse.

OTHER EVENTS

- Nov. 24** Office Closed
- Nov. 25** Cresco Holiday Parade
- Nov. 28** Hawkeye REC Board Meeting
- Dec. 2** Decorah Holiday Parade

Get your Free Book Today...

and learn how to save money on heating and cooling costs

To get your free copy,

- ▼ Call Hawkeye REC
- ▼ Download a PDF copy at the Iowa Energy Center Web site: www.energy.iastate.edu/homeseries/.
- ▼ Request a copy by e-mailing the Iowa Energy Center at: iec@energy.iastate.edu.
- ▼ Call the Iowa Energy Center at 515-294-8819 to ask for a copy by mail.

Home Tightening, Insulation and Ventilation, a 24-page book including making the most of your air-conditioning system, discusses landscaping your yard for year-round comfort and lists sources of additional information on energy-saving topics.



The Power Is Yours

Box 90 - Cresco, Iowa 52136
1-800-658-2243 or 547-3801
www.hawkeyerec.com

OFFICE HOURS

Monday thru Friday • 7:30 a.m. - 4:30 p.m.
(Closed Sat., Sun., & Holidays)

OUTAGES

1-800-927-5265

IOWA STATE ONE CALL
1-800-292-8989

BOARD OF DIRECTORS

Dean Fisher, President - Lawler
Dean Nierling, Vice President - Burr Oak
Dennis Ptacek, Secretary/Treasurer - Elma
Norman Dickman - Decorah
John Hockspeier - Alta Vista
Janelle Mahr - Lime Springs
Roger Nibaur - Elma
Charles Frana - Calmar
Dennis Young - Decorah

PERSONNEL

Tom Miller, CEO & General Manager
Roger Halverson, Operations Manager
Jim Murphy, Information Tech. Manager
Cindy Christensen, Communications Manager
Peggy Berg, Chief Financial Officer
Pat Boyle, Business Dev./Mbr. Serv. Manager

EDITOR

Cindy Christensen

www.hawkeyerec.com

NOTICE • NOTICE • NOTICE

Non-sufficient Funds Policy

There will be a \$25 fee for all returned checks, automatic credit card payments and automatic bank account withdrawals that are declined because of non-sufficient funds.

Hawkeye REC
Box 90
Cresco, Iowa 52136

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