

## Your Cooperative Newsletter is #1

**H**awkeye REC recently took honors in the 2006 "Spotlight on Excellence" awards program, sponsored by the Council of Rural Electric Communicators. Hawkeye received an Award of Excellence in the Best Newsletter Category for "Hawkeye REC News." Hawkeye competed against other cooperatives across the country that serve 8,000 meters or less. This is the second consecutive year Hawkeye has received this honor. Cindy Christensen and Meagan Moellers write and coordinate the award-winning newsletter. Marcia Deick from Dairyland Power Cooperative's Publication Services Department, designs Hawkeye's monthly newsletter. Dairyland also prints and mails the newsletter.

Awards were presented during a special luncheon at the Rural Electric Communicators Conference. All winning entries were displayed at the conference held in San Antonio, TX from May 16 - 19.

The Spotlight awards competition is an annual event recognizing the top-rated communication and marketing efforts by electric cooperatives and related organizations. Electric cooperative communicators and marketing professionals submitted more than 700 entries in the Spotlight on Excellence program, now in its 18th year. Faculty members from the prestigious University of Missouri-Columbia and University of North Carolina at Chapel Hill judged the entries.



## Hawkeye receives "Friend in Education" award

**Y**our electric cooperative recently received the "Friend in Education" award from the Howard-Winneshiek Education Association for our efforts with electric safety education and demonstrations in the school district. This award is given annually to an individual or business in the community that demonstrates commitment to the education of local students. Hawkeye REC is dedicated to the safety and education of students in our area communities.

*(L to R) Hawkeye employees Mike Girolamo and Karen Pecinovsky accept the "Friend in Education" award from Barb Schwamman, elementary teacher at Crestwood, on behalf of Hawkeye's involvement with electric safety demonstrations.*



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### View Load Control Status Online

The summer peak energy season is here. If you want to know the status of load control events, please visit [www.hawkeyerec.com](http://www.hawkeyerec.com) and click on the load control status on the home page or call Dairyland Power's load control hotline at 1-877-437-6130.

*"Our vision is to provide access to safe, dependable and affordable electric services."*



*Tom Miller  
General Manager*

## Growing Pains

One of Hawkeye's most successful ventures was the creation of an engineering firm, Power Plus Engineering (P+). With the help of engineers Tom Nigon and Tim Smith, our system engineering has been very timely, professional and at a cost savings. In fall 2005, we engaged P+ Engineering to study our system, how it is changing, growing, performing, its reliability, and first contingency plans. First contingencies are plans for outages and having alternative paths to deliver electrical energy. From this study came the recommendation for system improvements, \$20 million worth of improvements over the next ten years!

We are finding our substations do not have adequate ties to each other. For instance, if the Cresco substation had an outage, our first contingency is to use the neighboring substations (Burr Oak, Madison, Schley and Saratoga) to pick-up the load. The 3-phase tie lines to the other substations no longer have the capacity to deliver their normal load plus the added load of the Cresco substation. Over time, we have grown into the existing system and now it is time to super-size.

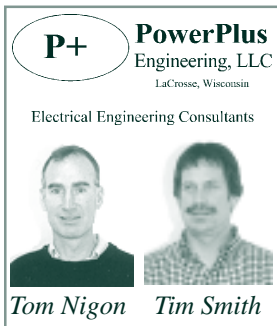
Earlier this year we installed larger substation transformers at the Saratoga, Schley, and Lime Springs substations. The Saratoga area has seen measurable growth both commercial and agricultural. Our first contingencies for the Saratoga substation are the Schley, Cresco and Lime Springs substations and related tie lines. What we have found is these three substations are not big enough to handle the growing load on the Saratoga substation.

The least costly solution is to add a new substation north of Elma. We will name this substation the Howard Substation. The Howard Substation will serve its immediate area (about a 10 mile radius) as well as become a first contingency for Schley, Alta Vista, and Saratoga substations. In addition to the Howard sub, we will have to build a 3-phase feeder line going west out of the substation. The north, south, and east feeders already exist, but will have to be upgraded in the future. Again, this is needed to ensure reliability for our growing system.

The other substation being considered will be dedicated to an ethanol plant proposed in our service territory. This is a great opportunity for our system, although it presents challenges for us as well. The trick in designing this load into our system is the first contingency plan. The substation for this ethanol plant will be twice as big as any of our other substations and have dual transformers. The second transformer will be in place in case the first transformer fails. It will take electrical energy to build the ethanol plant so we will have to build a 3-phase distribution feeder to the proposed site also.

These two new substations are scheduled for construction in 2007-08. This will create a cash flow problem since these substations and related work will approach \$3 million. This work does not include the normal construction of new services and service upgrades which is \$700,000 to \$1 million annually.

Growing up I remember my feet aching and my mom telling me it was growing pains. Our system is growing right now and increasing rates are going to be the growing pains. We are in this together and we have the power to make a difference, as painful as it may become.



*"Our system is growing right now and increasing rates are going to be the growing pains."*

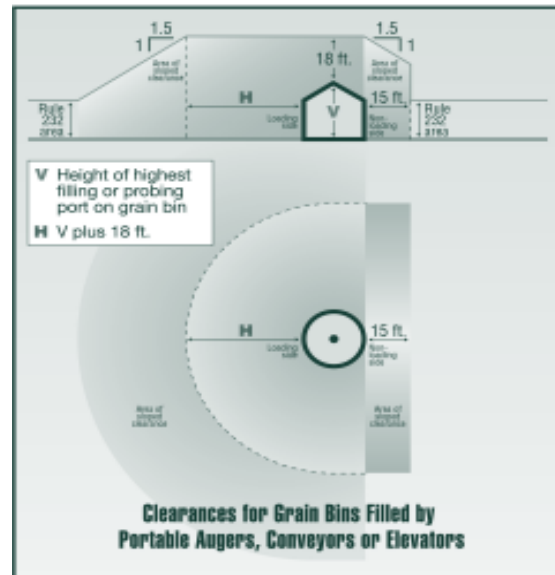
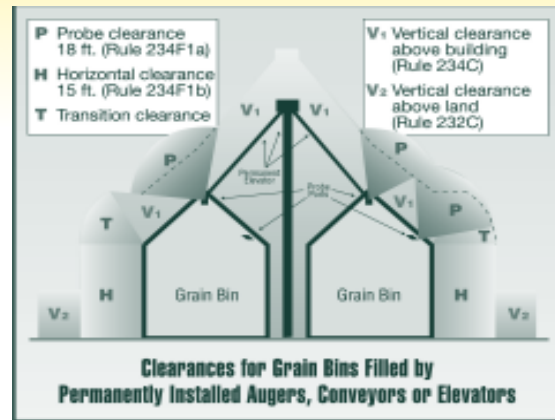


# Grain Bin Safety

**W**hen you start to plan for a new grain bin, please contact your electric cooperative. Hawkeye REC will provide assistance in planning for a safe environment for everyone working and living around grain bins. The State of Iowa requires specific clearances for electric lines around grain bins, with different standards for those filled by portable and permanent augers, conveyors and elevators.

According to the Iowa Electric Safety Code found in Iowa Administrative Code Chapter 199 — 25.2(3) b. *An electric utility may refuse to provide electric service to any grain bin built near an existing electric line which does not provide the clearances required by The American National Standards Institute (ANSI) C2-2002 “National Electrical Safety Code,” Rule 234f. This paragraph “b” shall apply only to grain bins loaded by portable augers, conveyors or elevators and built after September 9, 1992, or to grain bins loaded by permanently installed augers, conveyors or elevators built after December 24, 1997. (As adopted by the Iowa Utilities Board)*

Hawkeye is required by the Iowa Utilities Board to provide this annual notice to farmers, farm lenders, grain bin merchants, and city and county zoning officials. If you have any questions concerning clearance regulations, please call Hawkeye’s Operations Department at 563-547-3801.



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# Map of Outages

OAKDALE 1 Partial Power- Age/Deterioration	CHESTER 2	FOREST CITY 3	ABELSON 4 Unknown	FREMONT 29	BURR OAK 30 Equip. Overload	BESPER 31 Scheduled Line Work	HIGHLAND 32 DCR
JAMES TOWN 8	SARATOGA 7	HOWARD CENTER 6	VERNON SPRINGS 5	ORLEANS 36	BLUPTON 35 Fire on Pole	CANOE 34	PLEASANT 33
AFTON NORTH 9 Wind	HOWARD NORTH 11	PARIS NORTH 13	NEW OREGON NORTH 15 Wind	LINCOLN 37	MADISON 38 Bad Neutral	DECORAH 39	GLENWOOD 40
AFTON SOUTH 10	HOWARD SOUTH 12	PARIS SOUTH 14	NEW OREGON S 16 Wind	SUMNER 44 Open OCR- Family Equip.	CALMAR 43 Load Guard Fuse	SPRINGFIELD 42	FRANKVILLE 41 Load Guard
DEERFIELD N 23	WASHINGTON N 21	JACKSONVILLE N 19	UTICA NORTH 17 OCR- Deterioration	JACKSON 45	WASHINGTON 46 Weather	MILITARY 47	BLOOMFIELD 48
DEERFIELD S 24	WASHINGTON S 22	JACKSONVILLE S 20 OCR	UTICA SOUTH 18	JACKSON 45	WASHINGTON 46 Weather	MILITARY 47	BLOOMFIELD 48
CHICKASAW 25	DAYTON 26	NEW HAMPTON 27	STAPLETON 28	- Pole Change outs			

May 2006

*Have you experienced an outage lately?*

# Items For Sale:

Please have sealed bids returned to Hawkeye by July 10th. Stop at Hawkeye's office to view these items.



1988 Chevy 12-Ton Truck  
845 Altec Digger Derrick with Basket  
168,694 miles



Pole Trailer



Air Compressor  
Two Stage Ingersoll Rand  
Model D-60 with air hammer

*Welcome*

**Hawkeye REC welcomes  
New Members**

Josh Torgerson .....	Decorah
Wayne E & Denise Schmitt .....	Waukon
Balik Brothers (Gary & Alan) .....	Waucoma
Friedrich & Jennifer Wedmann .....	Spring Grove, MN
Jeremy Hageman .....	Ossian
Steve Roney .....	Decorah
David Paxton .....	Decorah
Melissa & Scott Clement .....	Decorah
Terry McCann .....	North East, MD
Nicole Foltz & Erick Steine .....	Fort Atkinson
Dustin Egeland .....	Ossian
Steve Gebel .....	Alta Vista
Carrie McKelvey .....	Burr Oak
John & Candy Niewoehner .....	Lime Springs
Joe & Jane Brown .....	Lime Springs
David & Katie Brown .....	Decorah
Candy Schoba .....	Ionia
Randy Bunn .....	Decorah
Titus W. Nolt .....	Ionia
Jason & Kim Maret .....	Decorah
Travis McCabe .....	Decorah
Andy R. Burke .....	Decorah


## You can reach us 24-hours a day

**T**o improve our level of customer service after regular business hours, Hawkeye is partnered with a third party to enhance the service of reporting and restoring electric outages. Cooperative Response Center (CRC) has offices in Austin, Minnesota and Dunlap, Tennessee and serves 192 electric cooperatives throughout the country. The majority of your calls are answered by live customer service representatives, but in rare, high-call volume situations, CRC uses an automated phone system. The features are enhanced to identify the caller either by a phone number or another numeric number that is related to your account. This technology is very efficient in processing the greatest number of calls through the system.

### You can help

Being prepared when calling to report an outage will greatly increase the speed and efficiency of your phone call. Having your account number and REC location number handy could definitely speed up the restoral process, and get your power back on faster! The REC location number (example 08-26-001) can be found on your monthly bill. Place these numbers by your phone along with the all-hour outage number **1-800-927-5265**.

# APPLE PIE CONTESTS



Calling all apple pie makers! Hawkeye is sponsoring the apple pie contests for the Howard and Winneshiek county fairs. Be sure to enter your award winning pie and have a chance to win some great prizes.

## Howard County Fair Thursday, June 22

Contestants can drop off their pies from 10 a.m. to 2 p.m. at the new Historical Building at Howard County Fairgrounds. Judging will take place at 3 p.m.

## Winneshiek County Fair Friday, July 7

Contestants can drop off their pies at 12 p.m. at the Variety Tent at the Winneshiek County Fairgrounds. Judging will take place at 12:30 p.m.

Winners will receive:

- First Place**-\$50 Cash
- Second Place**-REC Crock
- Third Place**-REC Cooler



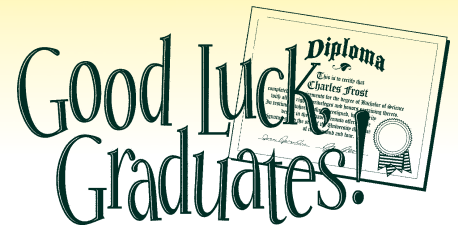
## Lawler Day Care

**And the winner is...  
Over the Rainbow Day Care**

Allison Dietzenbach of Fort Atkinson submitted the winning name for the proposed day care center in Lawler. Allison accepts her prize for a \$50 savings bond from Renea Huniker, president of the Over the Rainbow Day Care Center. Hawkeye REC donated the savings bond.



# Hawkeye REC Scholarship Winners



Iowa electric cooperatives persuaded the State to allow unclaimed Capital Credit funds to be used for scholarships or the promotion of economic development instead of forfeiting the funds to the State. If Hawkeye cannot find a current address for a former member, their Capital Credits are designated as unclaimed. This year, Hawkeye offered five \$500 scholarships to area students.

## Vocational/Technical School Scholarship

### **Jessica Christopher**

Decorah High School

**Parents:** Brian & Lynn Christopher

**High School Activities:** Basketball, DECA, Community Club, FFA, Beef Team, 4-H, National Honor Roll, Who's Who Among American High School Students

**Future Plans:** Jessica will be attending NICC in Calmar majoring in Agriculture Business.



## Turkey Valley Scholarship

### **Raelyn Kriener**

Turkey Valley High School

**Parents:** Jim and Dana Kriener

**High School Activities:** National Honor Society, Volleyball and 3-time state qualifier in track.

**Future Plans:** Raelyn plans to attend Mount Mercy and major in nursing and further pursue the anesthesia program after receiving her BSN.



## College/University Scholarships

### **Erin Elsbernd**

Crestwood High School

**Parents:** Steven & Patricia Elsbernd

**High School Activities:** Band, Choir, The Crest Newspaper, National Honor Society, Cross Country, Track, Key Club and SADD.

**Future Plans:** Erin will be attending Vassar College in Poughkeepsie, New York majoring in International Relations.



### **Brittney Ihde**

Decorah High School

**Parents:** Kevin & Tammy Ihde

**High School Activities:** Girl's Soccer Team Captain, Special Events Coordinator of the DECA Chapter, National Honor Society, Speech and Drama Club.

**Future Plans:** Brittney plans to attend the University of Northern Iowa and major in accounting.



### **Chelsea Friedrich**

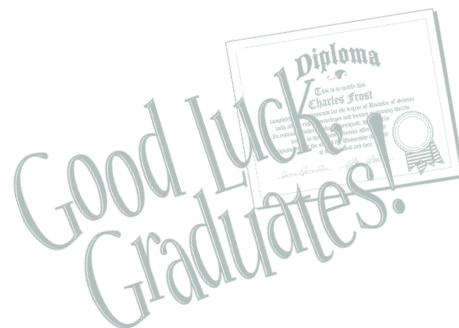
Ivanhoe Christian Academy (Riceville Community School District)

**Parents:** Rod and Toni Friedrich

**High School Activities:** Basketball, Track, Golf, 4-H, Iowa State 4-H Council, Northeast Iowa

4-H Council, 4-H and Youth Committee, Leader for A.W.A.N.A., Sunday School and Youth Group and many Community Service Projects

**Future Plans:** Chelsea will be attending Bethel University in St. Paul, Minnesota majoring in nursing and obtaining a minor in communications.



# Stay safe when lightning strikes

**S**ummer is the time many of us head to the outdoors to enjoy the weather. Many people are aware of the importance of taking safety precautions such as applying sunscreen and avoiding heat-stroke, but many people fail to take precautions against a very deadly threat – lightning.

According to the National Weather Service, in the United States, an average of 67 people are killed each year by lightning. That's more than the annual number of people killed by tornadoes or hurricanes. Unfortunately, many more people are struck but survive with a variety of long-term, debilitating symptoms, including memory loss, attention deficits, sleep disorders, numbness, dizziness, stiffness in joints, irritability, fatigue, weakness, muscle spasms, depression, and an inability to sit for long.

A person can be struck by lightning as far away as 10 miles from a thunderstorm's rain shaft. This is the same distance that the sound of thunder travels. A good rule to follow: if you can hear thunder, you are within striking range.

If you are outside away from shelter when a storm approaches, the National Weather Service recommends following these safety tips:

- ▼ Do **NOT** seek shelter under tall isolated trees! The tree may help you stay dry but will significantly increase your risk of being struck by lightning. Rain will not kill you, but the lightning can!
- ▼ Do **NOT** seek shelter under partially enclosed buildings.
- ▼ Stay away from tall, isolated objects. Lightning typically strikes the tallest object. That may be you in an open field or clearing.
- ▼ Know the weather patterns of the area.

For example, in mountainous areas, thunderstorms typically develop in the early afternoon, so plan to hike early in the day and be down the mountain by noon.

- ▼ Know the weather forecast. If there is a high chance of thunderstorms, curtail your outdoor activities.
- ▼ Do not place your campsite in an open field on the top of a hill or on a ridge top. Keep your site away from tall isolated trees or other tall objects. If you are in a forest, stay near a lower stand of trees. If you are camping in an open area, set up camp in a valley, ravine, or other low area. A tent offers NO protection from lightning.
- ▼ Wet ropes can make excellent conductors. This is **BAD** news when it comes to lightning activity. If you are climbing and see lightning, and can do so safely, remove unnecessary ropes extended or attached to you.
- ▼ If a rope is extended across a cliff and lightning makes contact with it, the electrical current will likely travel along the rope, especially if it is wet.
- ▼ Stay away from metal objects, such as fences, poles and backpacks. Metal is an excellent conductor. The current from a lightning flash will easily travel for long distances.
- ▼ If lightning is in the immediate area, and there is no safe location nearby, get into the lightning desperation position. Crouch down but do **NOT** lay down. Bend your knees down while keeping your feet together.

A complete guide to lightning safety is available on the National Weather Service's web site at: <http://www.lightningsafety.noaa.gov/index.htm>.

Lightning can strike as far away as 10 miles from a thunderstorm.

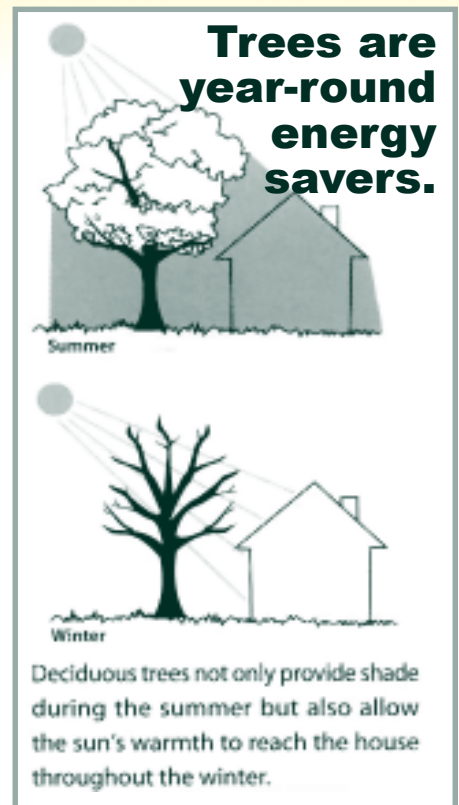


## Cut down on hot spots

Most of the heat gain inside a house comes from sunlight (or solar energy) hitting the roof and streaming through the windows. Energy conservation measures that block the sun before it strikes the roof or windows are the most effective ones to implement. Trees and other plants that provide shade are your best long-term investment for reducing cooling costs.

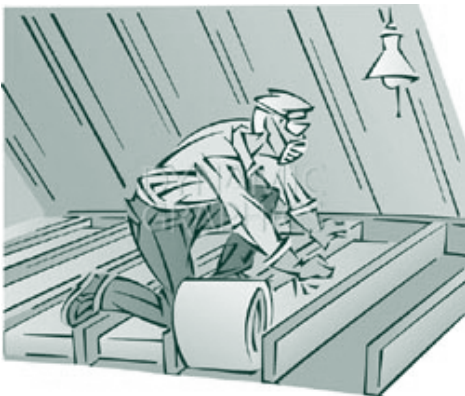
Solar heat gain is greatest in homes with dark roofs, inadequate insulation and poor attic ventilation. You can **reduce heat gain by a third** by shading your house with trees, adding insulation and ventilating the attic.

Air leaks that allow warm air into your home – and cooled air out—also are a costly problem if you have air-conditioning, especially in a humid climate such as Iowa's. An air conditioning compressor will run more efficiently if it's shaded by a fence, tree or landscaping during the hottest part of the day. Be sure to allow enough space around the unit for adequate air circulation.



## Insulation keeps cool air in, lowers energy bill

**C**ommon sense tells you that closing windows and doors keeps your air-conditioned air from leaking out of the house, but there's a bigger passageway to the outdoors right above you— your attic.



While the attic might not be the first place you think of when you crank up the a/c this summer, a properly insulated attic can save money on your cooling bill and help ensure a consistent temperature throughout the house.

Begin by checking to see how much insulation your house already has. Check the insulation's R-value, which determines how well it holds back heat. Look for attic insulation with an R-value between R-38 and

R-44, or visit the Department of Energy's website ([www.ornl.gov/~roofs/Zip/ZipHome.html](http://www.ornl.gov/~roofs/Zip/ZipHome.html)) to find the recommended insulation for your area.

Consider calling a certified contractor to install insulation properly. If you're a do-it-yourselfer, follow the directions for proper safety and ventilation.

### Consider these tips when installing insulation:

- ◆ Properly seal ceiling edges and cracks.
- ◆ Install the insulation so it is continuous and even.
- ◆ Look for the Energy Star label when purchasing insulation. The Energy Star designation means the product has passed rigorous government standards for energy efficiency.

# Geothermal Open House

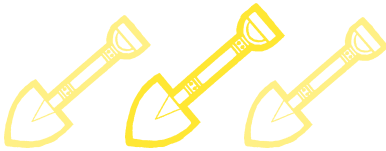
**June 29th ♦ 3-7 pm**  
**Websters Housing Development**  
**Cresco, Iowa**(follow the open-house signs)

**Light Lunch Served**  
**All-Electric Homes For Sale**

**Upper Iowa Construction &  
Lynn Wemark Construction**



See these  
homes at the  
Open House!



**IOWA ONE CALL**

**In Iowa call: 1-800-292-8989**

**"It's the  
Law. Call  
Before  
You Dig"**



**Hawkeye REC**  
**Office Closed on**  
**July 4th**



# Wait 'til eight– A Peak Demand Reduction Program

## What is it?

“Wait ‘til eight” is a joint information campaign designed to promote wise energy use and reduce the economic impacts of increasing electric demand during peak periods. Peak electricity demand on hot summer days has been increasing dramatically in recent years. Hawkeye REC is joining with other area cooperatives to promote wise energy use and reduce the economic impacts of summer demand spikes through a consumer education program called “Wait ‘til eight”.



**“...members should reduce energy use as much as possible and wait until after 8 p.m. to use major appliances.”**

## How will it work?

Participating cooperatives will primarily use print materials (newsletters, bill inserts, etc.), and radio advertising to educate consumers about Wait ‘til eight. When hot weather occurs and electricity usage climbs, *Wait ‘til eight*” advisories will be broadcast on the radio. To minimize power costs during these peak demand periods, members should reduce energy use as much as possible and wait until after 8 p.m. to use major appliances.

## Understanding peak demand costs

The most efficient energy system we could imagine would have exactly the same demand for electricity around the clock, every day of the year. Real world electric systems experience variations between maximum and minimum demand levels. As the gap increases between demand peaks and valleys, efficiency suffers and power production and delivery costs go up. This is because expensive power plants (natural gas peaking plants)

have to run to meet the peaks or electric providers have to go to the market and buy power which comes at a premium on high energy demand days. Because of the critical nature of electric service, we need enough power plants and lines available to meet peak consumer demand, even if the high usage levels occur only a few days a year. If everyone works together and uses energy wisely during these peak demand events, less of this expensive energy is used. When energy costs more, the charges are passed down the line, and ultimately to you the consumer.

## Key messages

- ▼ Electrical demand is dramatically increasing, causing higher energy costs today and in the future.
- ▼ Co-op consumers can help save money, and help hold down future rate increases by conserving energy during peak demand between 4-8 PM.
- ▼ Members should wait until after 8:00 p.m. before using major appliances.
- ▼ “Wait ‘til eight” is NOT an emergency alert program indicating a shortage of electricity or line overloading. It is an educational program to inform cooperative members of the economic impact when electrical demand is peaking and power prices are high. Conserving energy at these times and shifting use to off-peak periods will have the greatest benefit in helping hold down energy costs.



# Recipes...

## Dad's Favorite Recipes

### Mongolian Beef

Serves 4

1 lb. Sliced flat iron steaks  
(Freeze your steaks before slicing them and it will be easier to make thin slices, cutting across the grain)  
1 small sliced yellow onion  
6 chopped green onions  
4 c. prepared white rice  
3T. sugar  
1c. soy sauce  
½ c. canola oil  
1t. black pepper  
1T. kosher salt

You will need an extremely hot pan to make this properly. I like to use my turkey fryer burner to heat my wok outside. (This way when the meat flames up, by the way you want this to happen!, there is less risk involved.

Oven mitts on both hands and a long spoon or tongs would be a good idea.

Make sure to have all your ingredients at hand as this cooks very quickly.

1. Place clean dry pan on flame and let it heat up on high heat for a good ten minutes.  
(The pan will turn a little white when it is ready)
2. In a separate bowl mix the beef and oil together.
3. Dump the beef and oil into the pan and start to stir constantly.
4. After a minute of stirring add sugar, soy sauce and yellow onions.
5. Continue stirring until meat is cooked through.
6. Add green onions and serve over rice.

Chad Elliott – Decorah, IA

**Happy  
Father's Day!**

Send or e-mail your favorite recipe. If we print your recipe in our newsletter you'll receive \$5 off your next electric bill.   
E-mail to: [mmoellers@hawkeyerec.com](mailto:mmoellers@hawkeyerec.com)  
July – Cool and refreshing  
Aug – After school favorites for kids

### Pizza Casserole

8 oz. uncooked pasta	1 can (2-1/4oz.) sliced ripe olives, drained
1 lb. ground beef	½ t. Italian seasoning
1 small onion (chopped)	Salt
1 jar (14 oz.) mushroom stems & pieces, drained	½ to 1c. shredded mozzarella cheese

Cook pasta. In a large skillet, cook beef & onions over med. heat until meat is no longer pink, drain. Stir in pizza sauce, mushrooms, olives, Italian seasoning and salt. Drain pasta, stir into beef mixture. Transfer to a greased shallow 2 qt. baking dish, sprinkle w/cheese. Bake uncovered at 350° for 25 min. or until heated through and cheese is melted.

Donna Rue – Ridgeway IA

### Pot Roast

1 (2 lb.) Boneless Beef Chuck Roast  
½ t. salt  
¼ t. pepper  
1 (8 oz.) bottle Catalina Dressing (Divided)  
2 large onions sliced  
2 lbs. Yukon gold potatoes (peeled and cut up in 1 inch pieces)  
1 lb. carrots peeled and cut up or use baby carrots  
2 T. chopped parsley

Season both sides of roast with salt & pepper, brown meat in large heavy pan (I use electric fry pan) in ¼ C. of dressing, turning to brown on both sides (this is important) Add onions stir to brown, add remaining dressing, potatoes, carrots and enough water to come ¾ way up on meat about 2 cups. Bring to boil, cover, and reduce heat to low simmer 2 hours or until tender. Slice meat against grain. Serve meat & vegetables topped with gravy. Sprinkle top with parsley just before serving. Makes 8 servings. Tangy sweet dressing is the key flavoring in this moist roast. Dad will love it.

Janice Dougherty – Waukon IA



## DATES TO REMEMBER

### BILLING CYCLE DATES

- June 25** Member reads meter and records on payment voucher. Please mail your bill today to make sure it arrives to Hawkeye by the 1<sup>st</sup> of July.
- June 28** Automated payments from checking accounts and credit cards are processed.
- July 1** Bills become delinquent.
- July 10** Hawkeye REC prints bills based on June meter reading.
- July 11** Bills are mailed to members from Dairyland in La Crosse.

### OTHER EVENTS

- June 30** Hawkeye REC Board Meeting
- July 4** Office Closed



You can reduce your summer air conditioning costs

### Energy Saving Tips

- ▶ Set your thermostat up 4 degrees & use fans to circulate the air
- ▶ Install shades, blinds and awnings
- ▶ Insulate your attic
- ▶ Plant deciduous trees on the south side of your home



You can help minimize power costs by using energy wisely.

Please wait until after 8 p.m. before using major appliances.



*The Power Is Yours*

Box 90 - Cresco, Iowa 52136  
1-800-658-2243 or 547-3801  
[www.hawkeyerec.com](http://www.hawkeyerec.com)

### OFFICE HOURS

Monday thru Friday • 7:30 a.m. - 4:30 p.m.  
(Closed Sat., Sun., & Holidays)

### OUTAGES

**1-800-927-5265**

**IOWA STATE ONE CALL**  
**1-800-292-8989**

### BOARD OF DIRECTORS

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Dean Nierling, Vice President - Burr Oak  
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John Hockspeier - Alta Vista  
Janelle Mahr - Lime Springs  
Roger Nibaur - Elma  
Charles Frana - Calmar  
Dennis Young - Decorah

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Cindy Christensen, Communications Manager  
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Cindy Christensen

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