

## Out with the Old system and in with the New... Geothermal is not just for new homes

Is it time to replace your heating and cooling system? If so, it's time to go electric! Janelle and Neil Mahr of rural Lime Springs made the switch 4 years ago and decided to install their 4-ton geothermal unit in November. "The upfront investment is larger than purchasing a conventional unit, but the benefits clearly outweigh the cost," says Janelle. "We love it and would strongly recommend geothermal to anyone who is considering changing their current heating/cooling system." A geothermal system can easily be installed in most homes – new or old, large or small.

When comparing prices for their 1,700 square foot home between LP and an electric system, the numbers didn't even come

close. They were using an average of 1,000 gallons of LP to heat their home annually. At today's prices, it would cost approximately \$1,300 (annually) just for their heating bills. Now, the Mahr's pay only \$1,800 per year for heating, cooling *and* electricity. A geothermal system for the typical home will cost more than if you purchase a separate furnace and central air conditioning system. But that's not comparing apples to apples. It's important to consider the payback. Generally, the payback for heat pump systems runs three to six years. Shorter payback periods can be expected when the Hawkeye REC rebates, the special all-electric rate or interruptible rates, and tax incentives are factored into the equation.

Another benefit with the geothermal system is that you don't have to purchase a separate central air-conditioning unit because the process is simply reversed during the cooling season.

*(continued on page 4)*

**A geothermal system can easily be installed in most homes – new or old, large or small.**

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*Janelle Mahr, Hawkeye REC Director, has been pleased with their decision to install a geothermal system in their existing home.*



*"Our vision is to provide access to safe, dependable and affordable electric services."*



Tom Miller  
General Manager

## Howard-Winneshiek Community School District — Early Childhood Development Center (ECDC)

**W**e love it! We greatly appreciate the opportunity to respond to questions about Hawkeye REC. We look at these questions as a chance to educate and inform our membership about critical issues. Thanks to Nathan Schwickerath for allowing us to share his email with the rest of the membership.

### **Where is the return to the members?**

Hawkeye REC is in the business to distribute electrical energy. The more the distribution system is used, the more stable our rates become. The membership owns the distribution system (not the electricity that passes through it)! If no one uses the system, the system sits idle with no return to the membership. So, it is the staffs' job to make sure the distribution system is in working order and we get people using it. We want existing and new members using our valuable asset.

We need members who use the system more often and in a manner that compliments our "average" members' use of our system. The ECDC will use the existing distribution system which is already in place, use it more often than the "average" member, and will use the system when it is generally idle. It's a better than average load on our system.

Since we are a not-for-profit utility, we are cost based. We are better off spreading our expenses across more kWh sales. In a nutshell, the ECDC load is picking up some of the expenses the rest of the membership is currently paying. This is why we are actively involved in this project and why it is important to our membership.

Mr. Miller

I recently read the front page article published in the Times Plain Dealer regarding the property REC is possibly giving to the school. The article got me thinking. I'm sure there is a good reason, but I would like to know why our rural electric cooperative is even getting involved in these deals. Where is the return to the members? REC recently raised our rates but then decides to give our property away? It seems like we are just moving "rural" money to "city" money. Like I said, there must be some good reason for this but I really think it needs to be explained to the members. I believe our REC should stick to its core business "electricity" and leave the school board and taxpayers to worry about their new facilities.

Sincerely  
Nathan Schwickerath

### **REC recently raised our rates but then decides to give our property away?**

Howard County and the City of Cresco have been outstanding economic development partners. Both of these government units do not have enough tax revenue to cover the programs designed to provide all taxpayers a multitude of services. They have two ways to increase their revenues, raise tax rates or attract new additional tax valuations (new real estate investment).

Just like Hawkeye REC, the County and City are involved in economic development in order to stabilize taxes.

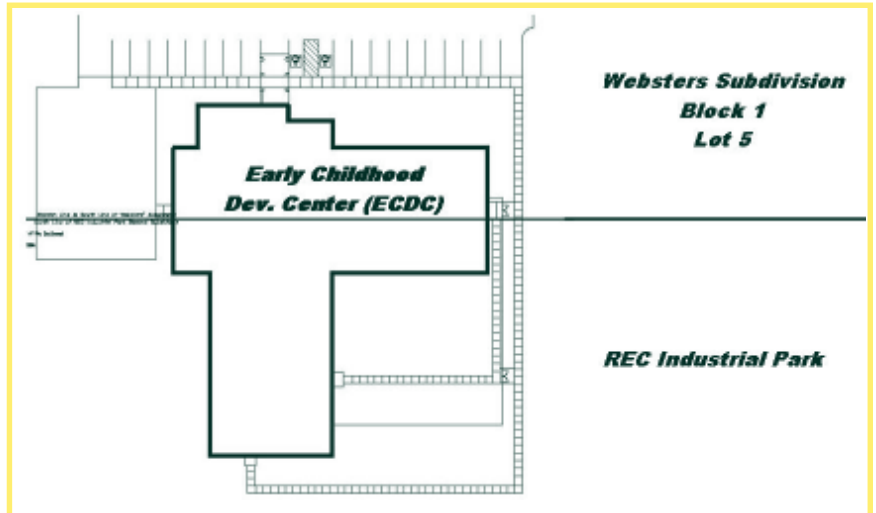
*"The more the distribution system is used, the more stable our rates become."*



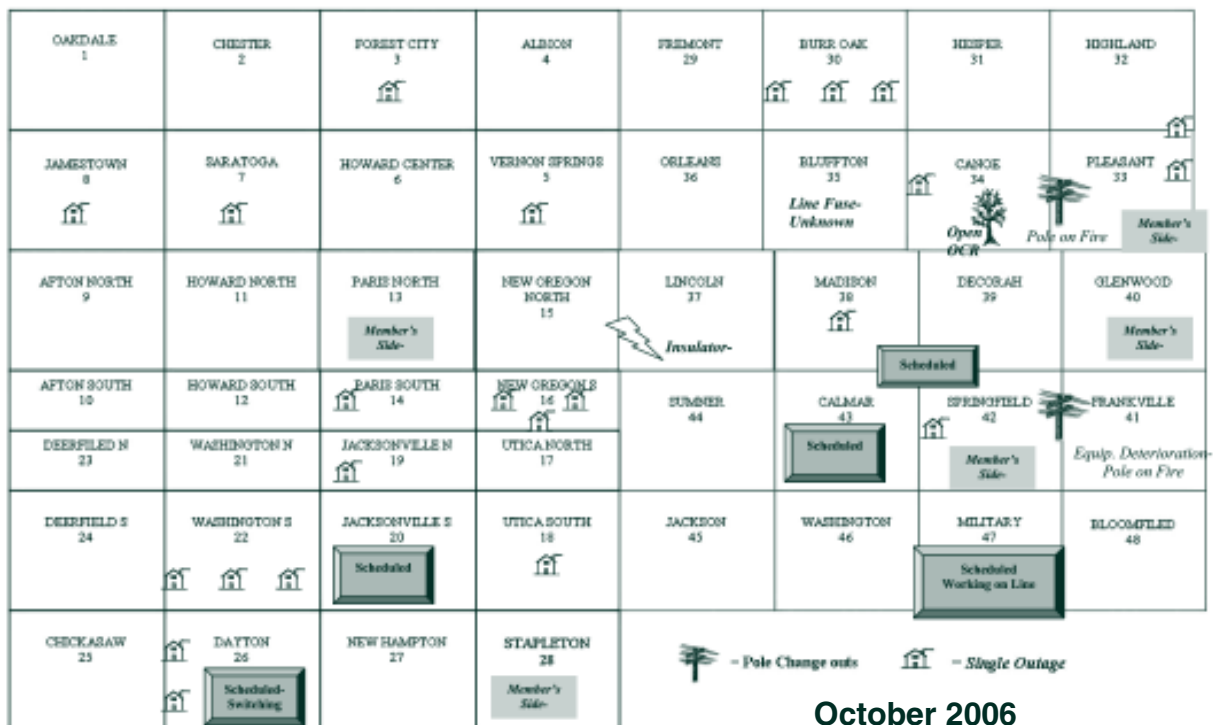
Hawkeye REC, Howard County, and the City of Cresco entered into a development agreement to improve roughly 40 acres (named Websters Subdivision). The new tax revenue from new homes will be used to reimburse Hawkeye REC for the improvements made (curb, gutter, road, street lights, water, sewer, storm sewer, etc.). We are eligible for rebates for 15 years, not to exceed our investment. In the case of ECDC, our development agreement was amended to cover the donation of the property. We donate the property (a break-even business transaction) so we can get the new load for the cooperative.

I would like to personally thank the ECDC steering committee. They have worked hard to develop this partnership and action plans. They include folks from Kessel Kids, Howard-Winn Pre-School, Howard-Winn Early Childhood Special Education, Head Start, and HAWC Empowerment (Howard, Allamakee, Winneshiek and Chickasaw). We wish them good fortune!

**Win-Win situations** - A friend of mine exploits the saying, "You don't pay me to lose." Your board of directors has a similar expectation of your management staff. Our strategic plan promotes our participation in as many win-win situations as possible. We are proud to be a part of the ECDC project and play a role in its future success.



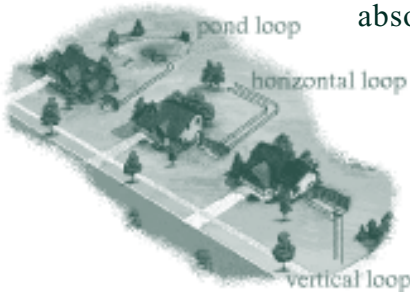
## Map of Outages



*Have you experienced an outage lately?*

# Geothermal (continued from cover...)

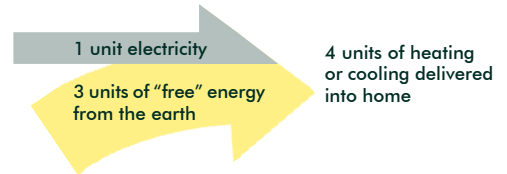
In colder months when the geothermal heat pump is in the heating mode, the system uses a water-based solution, circulated through pipes buried in the earth, to



absorb heat from the earth and transfer it inside to the geothermal unit. The geothermal unit concentrates this heat and delivers it throughout your home using a typical forced air system. During hot weather, excess heat is transferred from your home back into the earth.

While using the earth's thermal properties in conjunction with electricity, this type of heat pump provides unprecedented efficiency. For every unit of electricity the system uses, it provides four units of heating en-

ergy, giving a geothermal system a 325 percent efficiency rating, on average. These numbers can translate into real savings on your utility bills year-round.



"I can remember my husband Neil saying about 12 years ago (before geothermal was so popular) that if our furnace ever failed, we would install the geothermal unit without a doubt," says Janelle. Now as the cost of natural gas and LP have increased dramatically over the past couple of years, electric heating and cooling systems remain a smart investment.

## 6 reasons why to install heat pump



### Environmentally Friendly

According to the Department of Energy and the EPA, geothermal systems are the most environmentally friendly way to heat and cool your home. The system emits no carbon dioxide, carbon monoxide or other greenhouse gasses which are considered to be major contributors to environmental air pollution. With a geothermal system, you can take comfort in a better environment. In addition, the lower peak demand for geothermal systems helps to postpone the need to build more expensive electric generating plants.



### Heating

A heat pump is a heating, cooling and hot water system designed to tap the natural energies of our environment. Heat pumps pull heat from the air or earth to warm your home or business in the winter. This natural heating system can cut your costs by as much as 60 percent.



### Cooling

With the flick of a switch, a heat pump becomes an air conditioner that will pull heat from your home, transferring it to the earth or the air. This heat transfer system will reduce your home cooling costs up to 25 percent.



### Hot Water

A heat pump is so efficient it can use excess heat from its heating and cooling operation to heat water for household use. Depending on the season, a heat pump can provide your home with hot water free or at a very low cost.



### Money

Depending on the type of heat pump installed, you will receive \$3 to \$5 worth of heating and cooling for every dollar spent on electricity. Savings will continue year after year, often allowing the recovery of initial installation costs in two to six years.



### Safety

No gas, flame or fumes. Safe, clean electricity powers a heat pump. You'll never have to worry about gas leaks, fumes or flames again. Heat pumps are the clean alternative for year-round comfort and convenience.



For more information regarding geothermal or other electric heating and cooling options call our office at 800-658-2243 or visit our website at [www.hawkeyerec.coop](http://www.hawkeyerec.coop). Be sure to request a copy of our new brochure "Electric.... The Safe, Efficient and Affordable Choice" and start making your plans today!



# Energy Labels: After 20 Years, Still A Bright Idea

**T**wenty years ago, the Federal Trade Commission issued the Appliance Labeling Rule to help consumers comparison shop for energy-efficient appliances. The Rule requires manufacturers of most major home appliances to attach labels that provide an estimate of the product's energy consumption or energy efficiency.

These now-familiar yellow-and-black EnergyGuide labels also show the highest and lowest energy consumption or efficiency estimates of similar appliance models, based on test procedures established by the Department of Energy. This information enables consumers to compare the energy use of the models they're considering.

The EnergyGuide is required on clothes washers, refrigerators, freezers, water heaters, dishwashers, window air conditioners, central air conditioners, furnaces, boilers, heat pumps and pool heaters. All these appliances are significantly more energy-efficient today than they were 20 years ago, thanks in large part to technological advances and competition for cost and energy-conscious consumers.

Here's a look at the strides in energy efficiency made in many major household appliances during the past two decades, according to industry sources and the Department of Energy:



Appliance	Efficiency Gain	Improvements
Clothes washers	27%	More rinse options; less hot water in the warm setting mix; better mixing valves; more effective water extraction
Refrigerators	100%	Better condensers, compressors, evaporators, fan motors, door seals; use of foam insulation
Freezers	52%	Better condensers, compressors, evaporators, fan motors, door seals; use of foam insulation
Water heaters	12-15 %	Better insulation, improved recovery efficiency
Dishwashers	37%	Improved spray arms and filtering systems; better wash action; less hot water usage; introduction of air dry cycle
Window/central air conditioners	29%	New coil designs; more efficient compressors; better air circulation systems
Furnaces	21%	Improved fan motor and heat exchanger efficiency

**“The information from the Energy Guide enables consumers to compare the energy use of the models they’re considering.”**

These advances in energy efficiency also mean financial savings for consumers. According to industry officials, a new energy-efficient refrigerator costs about \$50 less a year to run than a refrigerator manufactured in 1980. New room air conditioners cost about \$26 less a year to run than those of 20 years ago. Actual household savings vary according to how much an appliance is used, the climate and local utility rates.

While helping keep consumers' utility bills in check, energy-efficiency appliances also help protect the environment and preserve limited natural resources. That makes the 20<sup>th</sup> anniversary of the EnergyGuide especially noteworthy.

Based on standard U.S. Government tests

## ENERGYGUIDE

Refrigerator-Freezer  
With Automatic Defrost  
With Side-Mounted Freezer  
With Through-the-Door-Ice Service

XYZ Corporation  
Model ABC-W  
Capacity: 23 Cubic Feet

**Compare the Energy Use of this Refrigerator with Others Before You Buy.**

This Model Uses  
**600 kWh/year**

**Energy use (kWh/year) range of all similar models**

Uses Least Energy	539	Uses Most Energy	698
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kWh/year (kilowatt-hours per year) is a measure of energy (electricity) use. Your utility company uses it to compute your bill. Only models with 22.5 and 24.4 cubic feet and the above features are used in this scale.

**Refrigerators using more energy cost more to operate. This model's estimated yearly operating cost is:**

**\$54**

Based on a 2005 U.S. Government national average cost of 9.06¢ per kWh for electricity. Your actual operating cost will vary depending on your local utility rates and your use of the product.

Important: Removal of this label before consumer purchase violates the Federal Trade Commission's Appliance Labeling Rule (16 C.F.R. Part 305).

# Welcome

## Hawkeye REC welcomes New Members

Patricia Peck .....	Ridgeway	Jim & Cathy Marley .....	Lime Springs
Andrew Beer .....	Lime Springs	Gary Bruess .....	Waucoma
Jason Durham & Katrina Qualey .....	Decorah	Richard & Jamie Eggers .....	Lime Springs
Michael A Stolfus .....	Lawler	David P Schmitt .....	Fort Atkinson
Tom Buhrow & Grace Lauer .....	Elma	David Schmitt .....	New Hampton
Mason Riehle .....	Decorah	Richard D & Iris M Snyder .....	Ossian
Kerry L Haggard .....	Riceville	Chris K Martin .....	Decorah
Harvey & Arnold Leff .....	Riceville	Prime Feeders Inc. ....	New Hampton
Patrick D Darrington .....	Mabel MN	Breanna Jurgensen .....	Elma
Holly A Yonkovic .....	Decorah	Kari A Sandry .....	Lawler
Scott J Pitzenberger .....	Cresco	Lundtvedt Farms .....	Ridgeway
Rita A Holthaus .....	Ossian	Nick Wemark & Katie Croatt .....	Fort Atkinson
Martin P Kass .....	Lawler	June Rovang .....	Decorah

## Holiday Office Hours

**Hawkeye's office will be closed the following days:**

**November 23 – Thanksgiving Day**

**December 22 – Christmas Eve Observance**

**December 25 – Christmas Day**

**December 29 – New Year's Eve Observance**

**January 1 – New Year's Day**

## A "Powerful" Gift

*Say Merry Christmas this year with a gift certificate from Hawkeye.*

What a great present for the person who has everything! Certificates can be used for credit on electric accounts and first call accounts or can be used to purchase other goods and services Hawkeye provides.

Gift Certificates aren't just for the holidays anymore; they can be used anytime throughout the year. And they are easy to get; no malls or crowds. Come by our office; call and charge to your VISA or MasterCard; or mail a check to our office requesting a certificate. Be sure to include the name of certificate recipient. The certificates expire one year from the purchase date.

## Contractor Schedule

### Tunnel Rats

Installing underground throughout territory

### Ameripole

Inspecting poles near Cresco

### Community Tree Works

Cutting trees near Cresco and Lime Springs and near Madison & Canoe townships

### Dairyland Power

Working in Howard NorthTownship



– NOTICE – NOTICE – NOTICE – NOTICE – NOTICE –

## Cooperative Implements Check Conversion Process

*If you pay by your electric bill by check, please read this notice.*

You will no longer receive your canceled check or canceled check image with your bank statement. The new check conversion process increases the security of your payments while saving considerable time and money in payment processing. The payments are sent to the bank in an electronic file and checks are shredded after 90 days. Your bank statement will be your record for tax purposes and will show the following:

**Automatic Debit      Check Number      Payment Amount      Hawkeye REC CHECK PMTS**

*By sending your check, please be aware that you are authorizing Hawkeye REC to use information on your check to make a one-time electronic debit from your account at the financial institution indicated on your check. This electronic debit will be for the amount of your check; no additional amount will be added to the amount. Please contact Hawkeye REC at 800-658-2243 or 547-3801 to learn about other payment options if you prefer not to have your checks used this way.*

Why not automate your payment by signing up for one of Hawkeye's payment plans?

– Automatic checking or credit card payment –  
Payments are processed on the 28th of each month.



### Pay Your Bill Online with E-Bill

Visit [www.hawkeyerec.coop](http://www.hawkeyerec.coop) to pay your electric bill online with a credit or debit card. You can also pay by providing your checking account number to withdraw funds directly from that account.

*Sign up today!*

### – NOTICE – Blinking Lights

Members that are on the Festina Substation (Washington, Military, Calmar and Springfield Townships) may have noticed their lights blinking a number of times lately. Hawkeye is aware of this problem and is working to correct it. All of Hawkeye's substations are fed by Dairyland Power except the Festina sub which is fed by Alliant Energy. There are trees in the transmission lines causing the blinking lights and Hawkeye is working with Alliant to remedy the problem. Please continue to call our office if you experience blinking lights.

## Services

- ◆ Beam Central Vacuum Systems
- ◆ Electric Grills
- ◆ First Call Emergency Response System
- ◆ Generators
- ◆ Home Heating Systems
- ◆ Incentives & Rebates
- ◆ Long Distance Services
- ◆ Security Lights
- ◆ Security Systems
- ◆ Water Heater Program
- ◆ Water Conditioners/ Softeners
- ◆ Electric Usage Audits
- ◆ New Home Consultations



**Please contact us for more information.**

**1-800-658-2243 or 547-3801**  
**[www.hawkeyerec.coop](http://www.hawkeyerec.coop)**



# Hawkeye's USDA Grant Program

*One of the best in the state!*

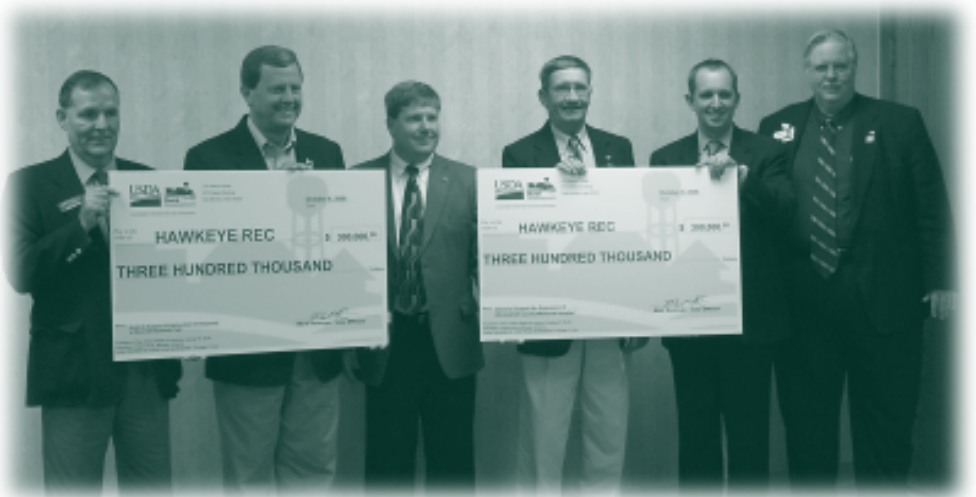
**T**hrough aggressive economic development efforts your electric cooperative is the 2nd highest recipient of USDA Rural Economic Development Grants in the State of Iowa. In order to qualify projects for the grant program they have to be non-profit organizations, therefore these opportunities are limited.

The most recent grant additions putting Hawkeye over the \$1.5 million mark are Winneshiek Medical Center and the Decorah Business Park, each receiving a \$300,000 grant. The Medical Center is working on a \$13.4 million addition and expansion, which includes a new emergency department and expanded same day services, radiology and laboratory departments. The Decorah Business Park will be using the funds to extend water and sewer infrastructure.

The grants are given to the Cooperative and Hawkeye loans

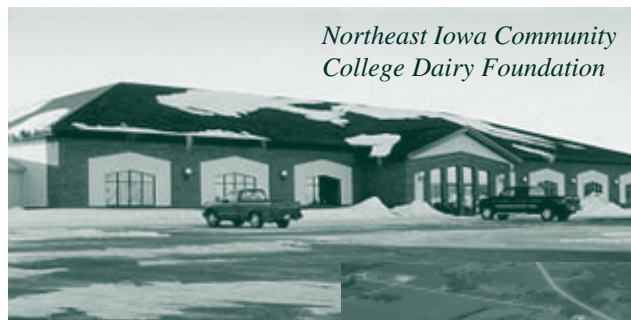
the funds to the recipients on a 10-year, no interest basis. As the loan funds are paid back to the Cooperative, they are placed in a revolving loan fund which can be used for economic development projects by non-profit or for-profit entities. Your electric cooperative is preparing for the future by investing in the utility you own and by helping the community where you live.

*This is a win-win program for everyone!*



## Presentation of USDA Rural Economic Development Grants

*Left to right: Randy Uhl, Winneshiek County Development; Congressman Tom Latham; Tom Miller, Hawkeye REC CEO; Dean Fisher, Hawkeye REC President; Mark Reisiner USDA; Allan Atkinson, Winneshiek Medical Center*



*Northeast Iowa Community College Dairy Foundation*



*Evans Assisted Living, Cresco*



*Lime Springs, Iowa  
Lime Springs Industrial Park*

# Recipes...

Get ready for holiday gatherings with these pumpkin and squash recipes. Due to the overwhelming response of recipes this month, we decided to devote 2 pages to recipes!

## Sour Cream Pumpkin Coffee Cake

½ c. butter	1 c. sour cream
¾ c. sugar	1¾ c. (16 oz.) pumpkin
1 t. vanilla	1 slightly beaten egg
3 eggs	⅓ c. sugar
2 c. flour	1 t. pumpkin pie spice
1 t. baking powder	Streusel
1 t. baking soda	

Combine butter, ¾ c. sugar, vanilla in bowl. Add 3 eggs, beat well. Combine flour, baking powder, baking soda in separate bowl. Add dry ingredients to butter mixture alternating with sour cream.

Pumpkin Mixture: (Mix separately), pumpkin, beaten egg, ⅓ c. sugar, spice

Spoon half batter into 9x13 inch pan, spread ½ streusel mixture; spread pumpkin mixture over streusel. Carefully spread remaining batter over pumpkin then add rest of streusel. Bake at 325° for 50-60 minutes or until toothpick comes out clean.

Streusel: Cut 1 c. packed brown sugar, ⅓ c. butter, 2 tsp. cinnamon together. Stir in 1 c. chopped nuts

Carol Burnikel – Cresco

## Squash Pizza

Lightly oil 9 X 13 pan. Slice and pare squash (zucchini) in ¼ inch rounds, enough to cover bottom of pan. Bake in oven at 400° until heated through and starts to bake.

**Meanwhile mix together pourable dough:**

1 c. flour	½ t. salt
1 t. Italian or oregano seasoning	⅓ t. baking soda
1 t. baking powder	2 eggs
	¾ c. milk

Milk until smooth. Pour over and between hot squash. Return to oven and bake for 25-30 minutes. Remove from oven. Top with pizza sauce and your favorite pizza toppings. Return to oven and finish baking.

Norma Reiff – Riceville

## Pumpkin Soup

4 c. peeled and cubed fresh pumpkin or butternut squash (can use 4 cups of squash already baked in oven too)

1 c. chopped seasoning blend—onion, red & green pepper, celery, parsley (frozen VIP brand is easiest; or just add fresh chopped onion, carrot, & celery)

2 cans (14 ½ oz. each) chicken broth

3½ c. water (2 cans of water)

Dash of nutmeg

1¾ c. milk

Parmesan Cheese (if desired) for garnish

MIX: Pumpkin/squash, seasoning blend, chicken broth, and water in a large sauce pan. Bring to a boil. Reduce heat to low, cover, and simmer for 20 minutes or until tender.

ADD: nutmeg and stir. Put in a blender or food processor and puree. Return to saucepan. Stir in milk and cook on low heat until heated through, stirring occasionally.

Top each serving with Parmesan cheese if desired.

Kathy Elsbernd – Decorah

## Pumpkin Roll

Beat 3 eggs on high for 5 minutes. Gradually add:

1 c. sugar	¾ c. flour
1 t. lemon juice	1 t. baking powder
2/3 c. pumpkin	2 t. cinnamon
½ t. salt	1 t. ginger
½ t. nutmeg	

Line a 10x15 sheet with parchment paper. Butter and flour the parchment paper. Pour the mixture onto the parchment paper. Bake for 15 minutes at 375°.

Sprinkle the top with powdered sugar. Cool 5 minutes. Drop it out on a wet towel and gently roll it up.

Put in refrigerator about 1 hour. Gently unroll the pumpkin roll and spread the following mixture on it:

1 c. powdered sugar	6 oz. cream cheese
4 t. butter	½ t. vanilla

Roll it back up and place crossways on a clean 10x15 pan. Sift powdered sugar over top. Cover with plastic wrap and chill until you serve. Cut into slices.

Andrea Knutson – Ossian

## Butternut Squash Bake

1/3 c. butter or margarine, softened  
3/4 c. sugar  
2 eggs  
1 (5 oz. can) evaporated milk  
1 t. vanilla  
2 c. mashed cooked butternut squash

### Topping:

1/2 c. crisp rice cereal  
1/4 c. brown sugar  
1/4 c. chopped pecans  
2 T. melted butter

In a mixing bowl, cream butter and sugar. Beat in eggs, milk and vanilla. Stir in squash (mixture will be thin). Pour into 11 X 7 baking dish. Bake uncovered at 350° for 45 min. or until almost set. Combine topping ingredients, sprinkle over squash. Return to oven for 5 to 10 min. until bubbly. Serves 6-8 people and makes a great Holiday dish.

Madonna Einwalter – Fort Atkinson

## Ginger Pumpkin Freeze

2 c. (about 45 cookies) fine gingersnap cookie crumbs  
1/4 c. sugar  
1/3 c. sweet cream butter (melted)  
1/2 gallon vanilla ice cream (softened)  
16 oz. can pumpkin  
1/2 c. packed brown sugar  
1 t. cinnamon  
1/2 t. salt  
1/4 t. nutmeg

In a small bowl stir together crumbs, sugar and butter; reserve 1/2 cup. Firmly press remainder on bottom of 9 X 13 pan and freeze for 15 min. Spread 1/2 of the ice cream over crust. In a large bowl, combine remaining ice cream with remaining ingredients. Beat at medium speed just until mixed (1-2 min.) Pour over ice cream, sprinkle with reserved crumbs. Cover and freeze 4 hours or overnight.

Janice Dougherty – Waukon, IA

Send or e-mail your favorite recipe. If we print your recipe in our newsletter you'll receive \$5 off your next electric bill.

E-mail to:  
mmoellers@hawkeyerec.com



Dec – Christmas Party Favorites

Jan – Light 'N Healthy (New Year's Resolution)

All recipes can be found on our website.

## Pumpkin Spice Cookies

2 c. sugar	1 1/2 t. cinnamon
2 c. vegetable shortening	1 t. salt
2 c. pumpkin	1/2 t. nutmeg
2 eggs	1/4 t. ginger
4 c. flour	1 c. chopped walnuts
2 t. baking soda	

Preheat oven to 350°. Cover a baking sheet with foil and spray with non-stick cooking spray. In a large bowl beat sugar, shortening and pumpkin. Beat in eggs, one at a time. In a medium bowl, combine flour, baking soda, cinnamon, salt, nutmeg and ginger. Add flour mixture to pumpkin mixture, stirring until well blended. Stir in walnuts. Roll into balls and place 2" apart on prepared cookie sheet. Flatten tops with a spatula. Bake 10-15 min. Makes 3 dozen.

Judy Spalla – Canton, MN

## Pumpkin Ribbon Bread

### Filling:

2 (3 oz. pkgs.) cream cheese, softened  
1/3 c. sugar  
1 T. flour  
1 egg  
2 t. grated orange peel

### Bread:

1 c. cooked or canned pumpkin  
1/2 c. vegetable oil  
2 eggs  
1 1/2 c. sugar  
1 2/3 c. flour  
1 t. baking soda  
1/2 t. salt  
1 t. cinnamon  
1 c. chopped pecans (optional)

Beat cream cheese, sugar and flour together. Add egg and mix to blend. Stir in orange peel. Set aside. In a large bowl, combine pumpkin, oil and eggs. Add sugar, flour, baking soda, salt, cinnamon and pecans, mix together. Pour half of the batter into two greased and floured loaf pans (7 1/2 X 3 1/2). Carefully spread filling over batter. Add remaining batter, covering filling. Bake at 325° for 1 1/2 hours. Cool 10 minutes before removing from pans. Store in refrigerator.

Janice Bergmann – Bluffton, IA



## DATES TO REMEMBER

### BILLING CYCLE DATES

- Nov. 25** Member reads meter and records on payment voucher. Please mail your bill today to make sure it arrives to Hawkeye by the 1<sup>st</sup> of December.
- Nov. 28** Automated payments from checking accounts and credit cards are processed.
- Dec. 1** Bills become delinquent.
- Dec. 11** Hawkeye REC prints bills based on November meter reading.
- Dec. 13** Bills are mailed to members from Dairyland in LaCrosse.

### OTHER EVENTS

- Nov. 23** Office Closed - Thanksgiving Day
- Nov. 27** Hawkeye REC Board Meeting

## What's the better value?

*The price you pay for dinner at your favorite restaurant would provide electricity for the average home for 1 week.*

*Meal for 2:  
\$35*



*Electricity  
for 1 Week:  
\$35*



*The Power Is Yours*

Box 90 - Cresco, Iowa 52136  
1-800-658-2243 or 547-3801  
[www.hawkeyerec.coop](http://www.hawkeyerec.coop)

### OFFICE HOURS

Monday thru Friday • 7:30 a.m. - 4:30 p.m.  
(Closed Sat., Sun., & Holidays)

### OUTAGES

**1-800-927-5265**

**IOWA STATE ONE CALL  
1-800-292-8989**

### BOARD OF DIRECTORS

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Dean Nierling, Vice President - Burr Oak  
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John Hockspeier - Alta Vista  
Janelle Mahr - Lime Springs  
Roger Nibaur - Elma  
Charles Frana - Calmar  
Dennis Young - Decorah

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Roger Halverson, Operations Manager  
Jim Murphy, Information Tech. Manager  
Cindy Christensen, Communications Manager  
Peggy Berg, Chief Financial Officer  
Pat Boyle, Business Dev./Mbr. Serv. Manager

### EDITOR

Meagan Moellers



The value is  
**Electric**

A Touchstone Energy® Cooperative 

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Cresco, Iowa 52136

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