
INTEREXCHANGE TELECOMMUNICATIONS TARIFF

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

OF

HAWKEYE TRI-COUNTY ELECTRIC

This tariff contains the service descriptions and rates applicable to the furnishing of telecommunications services offered by Hawkeye Tri-County Electric (“Infinity”) within the state of Iowa.

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EFFECTIVE: February 7, 2002

ISSUED BY:

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
Title	Original *	26	Original *		
1	Original *	27	Original *		
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* - indicates those pages includes with this filing

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EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

C – To signify Changed Regulation

D – Delete or Discontinue

I – Change Resulting in an Increase to a rate

M – Moved from Another Tariff Location

N – New

R – Change Resulting in A Reduction to a rate

S – Matter Appearing Elsewhere or Repeated for Clarification

T – Change in Text But No Change to Rate or Charge

Z – Correction

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TARIFF FORMAT

- A. Page Numbering** – Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Page Revision Numbers** – Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc., the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. Check Sheets** – When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same just revised revision levels on some pages). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Access Line – An arrangement, which connects the Customer’s location to a Hawkeye Tri-County Electric switching center or point of presence.

Authorized User – A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Carrier’s service.

Call – A completed connection established between a calling station and one or more called stations.

Called Party – The person, individual, corporation, or other entity whose telephone number is called by the End User. For calls placed on a Collect Billing basis, the Called Party accepts responsibility for payment of the charges for use of services provided by Hawkeye Tri-County Electric.

Calling Card – A proprietary calling card, which is accessed by dialing a company-provided access number.

Commission – Refers to the Public Utility Commission of Iowa.

Company or Carrier – Hawkeye Tri-County Electric unless otherwise clearly indicated by the context.

Customer – The person, firm, corporation, or other entity which orders, cancels, amends, or uses service and is responsible for payment of charges and compliance with the Company’s tariff.

End User – Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.

Hawkeye – Hawkeye Tri-County Electric, unless otherwise specified in this tariff.

Incomplete Call – A call in which no called station was reached by the caller (i.e., busy signal or no answer).

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LATA – Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange Company provides communication services.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, *cont'd.*

LEC – Local Exchange Company

Premises – A building or buildings on contiguous property.

Presubscribe – A method used to identify Hawkeye Tri-County Electric as the Customer's primary interexchange carrier and provide the Customer with direct dial "1+" long distance calling on Hawkeye Tri-County Electric's network.

Subscriber – See Customer.

Switched Access – A method for reaching the Company through the local switched network whereby the Customer uses standard business or residential local lines.

Term Commitment – Customer who commits to using the carrier's service for a specified time may be eligible for lower rates. Rates may be used on length of term and volume.

Term Discount – Specified discounts the carrier may provide a customer who commits to using certain carrier services for a specified period of time.

Terminal Equipment – Telecommunications devices, apparatus and associated wiring on the premises of the Customer.

Underlying Carrier – The facilities based interexchange carrier or carriers from whom Hawkeye Tri-County Electric purchases Long Distance Service.

V & H Coordinates – Geographic points, which define the originating and terminating points of a call in mathematical terms so that the airline mileage of the call may be determined. Call mileage is used for the purpose of rating calls.

Volume Discounts – Specified service offering by which the Carrier offers discounts based upon monthly usage or billing volume.

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SECTION 2 – RULES AND REGULATIONS**2.1 Undertaking of the Company**

Hawkeye Tri-County Electric is a common carrier providing intrastate direct dialed and calling card services to Customers within the State of Iowa. Hawkeye Tri-County Electric's services and facilities are furnished for communications originating at specified points within the State of Iowa under terms of this Tariff.

Hawkeye Tri-County Electric provides for the installation, operation, and maintenance of the communications services provided herein in accordance with the terms and conditions set forth under this Tariff. Hawkeye Tri-County Electric may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the Hawkeye Tri-County Electric services. The Customer shall be responsible for all charges due for such arrangement.

The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Applicability of Tariff

This Tariff is applicable to telecommunications services provided by Hawkeye Tri-County Electric within the State of Iowa.

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SECTION 2 – RULES AND REGULATIONS, *con't.***2.3 Payment and Credit Regulations****2.3.1 Payment Arrangements**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company or its authorized agent any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agency any and all cost(s) incurred as a result of the use of the service arrangement, including calls, which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Iowa PUC. Any objections or billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicates that such changes are appropriate.

Charges for installation, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this Tariff.

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SECTION 2 – RULES AND REGULATIONS, *con't.***2.3 Payment and Credit Regulations, *con't.*****2.3.2 Deposit and Guarantee Requirements**

The Company may require a deposit or guarantee of payment from any Customer or applicant who has not established good credit with that Company. Deposit or guarantee of payment requirements as prescribed by the Company must be based upon standards which bear a reasonable relationship to the assurance of payment. The Company may determine whether a Customer has established good credit with that Company, except as herein restricted:

- A. A Customer, who within the last 12 months has not had service disconnected for nonpayment of a bill and has not been liable for disconnection of service for nonpayment of a bill, and the bill is not in dispute, shall be deemed to have established good credit.
- B. A Company shall not require a deposit or guarantee of payment based upon income; home ownership, residential location, employment tenure, nature of occupation, race, color, creed, sex, marital status, age, national origin, or any other criteria which does not bear a reasonable relationship to the assurance of payment or which is not authorized by this chapter.
- C. No Company shall use any credit reports other than those reflecting the purchase of Company services to determine the adequacy of a Customer's credit history so used shall be mailed to the Customer in order to provide the Customer an opportunity to review the data. Refusal of a Customer to permit use of a credit rating or credit service other than that of a Company, shall not affect the determination by the Company as to that Customer's history.

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SECTION 2 – RULES AND REGULATIONS, *con't.***2.3 Payment and Credit Regulations, *con't.*****2.3.2 Deposit and Guarantee Requirements, *con't.*****D. Deposits**

When required, a Customer may assure payment by submitting a deposit. A deposit shall not exceed an estimated two month's gross bill or existing two months' bill where applicable. All deposits shall be in addition to payment of an outstanding bill or part of such bill as has been resolved to the satisfaction of the utility, except where such bill has been discharged in bankruptcy. A Company shall not require a deposit or a guarantee of payment without explaining in writing why that deposit or guarantee is being required and under what conditions, if any, the deposit will be diminished upon return. The deposit shall be refunded to the Customer after 12 consecutive months of prompt payment of all bills to the Company. The Company may, at its option, refund the deposit by direct payment or as a credit on the bill. A Customer's deposit will be applied to that Customer's bill when the bill has been determined by the Company to be delinquent. The Company will issue a written receipt of deposit to each Customer from whom a deposit is received and will provide a means whereby a depositor may establish a claim if the receipt is unavailable.

Interest will be paid on deposits in excess of \$20 at the rate of six (6) percent per year. Interest on deposits will be payable from the date of deposit to the date of refund or disconnection. The Company, at its option, will pay the interest at intervals it chooses but at least annually, by direct payment, or as credit on bills. Upon termination of service, the deposit with accrued interest will be credited to the final bill and the balance will be returned within thirty-four (34) days to the Customer.

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SECTION 2 – RULES AND REGULATIONS, *cont.***2.3 Payment and Credit Regulations, *con't.*****2.3.2 Deposit and Guarantee Requirements, *con't.*****E. Guarantee of Payment**

The Company may accept in lieu of a deposit, a contract signed by a guarantor satisfactory to the Company whereby payment of a specified sum not exceeding the deposit requirement is guaranteed. The term of such contract shall be for no longer than 12 months, but shall automatically terminate after the Customer has closed and paid the account with the Company, or at the guarantor's request upon 60 days' written notice to the Company. Upon termination of a guarantee contract or whenever the Company deems same insufficient as to amount or surety, a cash deposit or a new or additional guarantee may be required for good cause upon reasonable written notice to the Customer. The service of any Customer who fails to comply with these requirements may be disconnected upon notice as prescribed in part 7810.2300. The Company shall mail the guarantor copies of all disconnect notice in writing.

2.3.3 Advance Payments

For Customers whom the Company determines an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month.

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SECTION 2 – RULES AND REGULATIONS, *cont.***2.3 Payment and Credit Regulations, *con't.*****2.3.4 Commercial Credit Card Payment Option**

Customers may choose to pay monthly bills via certain commercial credit cards accepted by the Company. Credit Card billed Customers will receive monthly call detail statements, which are separate from the credit card bills. If the Customer's credit card company rejects billing, the Company will make three attempts – two by telephone and one by mail – to contact the Customer for alternative payment arrangements. If alternative payment arrangements are not made within seven business days after mailing, the Company may discontinue service in accordance with the provisions of Section 2.7 of this tariff.

2.3.5 Payment Due Date and Late Payment Charges

All bills are due upon receipt. Any bill outstanding and unpaid more than thirty (30) days after the date of the bill is postmarked, shall be considered past due. A late payment fee of 1.5% per month will be applied to any past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred. A late fee will not be assessed on a previously unpaid late fee.

2.3.6 Return Check Charge

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e., local exchange company and/or commercial credit card company) and pursuant to Iowa law and Iowa PUC regulations.

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SECTION 2 – RULES AND REGULATIONS, *cont.***2.4 Taxes and Fees**

- 2.4.1** State and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.
- 2.4.2** To the extent that a municipality, other political subdivision or local agency of government, or Commission imposes upon and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, insofar as practicable and allowed by law, be billed pro rata to Customers receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
- 2.4.3** The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasigovernmental authorities to collect from or pay to others in support of statutory or regulatory programs. Such adjustments shall be listed in this tariff.

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SECTION 2 – RULES AND REGULATIONS, *cont.***2.4 Taxes and Fees, *con't.*****2.4.3 *con't.*****A. Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call	\$0.30
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SECTION 2 – RULES AND REGULATIONS, *cont.***2.5 Refunds or Credits for Service Outages or Deficiencies****2.5.1 Interruption of Service**

Credit allowances for interruptions of service which are not due to the company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, or to the failure of channels, equipment or communications systems provided by the Customer, are subject to the general liability provisions set forth in Section 2.6 herein. No credit is issued for outages less than ½ hour in duration. Credit for outages greater than ½ hour in duration is issued for fixed recurring monthly charges only. Outage credits are calculated in thirty minute intervals. The amount of the credit is determined by pro-rating the monthly recurring charge for the time of the outage (in thirty-minute intervals). It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, the customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's terminal. Interruptions caused by Customer-provided or Company-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

Credit allowances for interruptions of service billed on a usage basis shall be limited to the rate applicable to the initial period of the call to compensate for re-establishment of the connection.

2.5.2 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the company for such tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS, *cont.***2.6 Liabilities of the Company**

- 2.6.1** The liability of the Company for any claim or loss, expense or damage (including indirect, special, or consequential damage) for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this Tariff shall not exceed an amount equivalent to the proportionate charges to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs.
- 2.6.2** The Company shall not be liable for any claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or other defect in any service, facility or transmission provided under this Tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by any act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.
- 2.6.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer or other users of its service against any claim or loss, expense, or damage, (i) for defamation, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material data, information, or content revealed to, transmitted, processed, handled, or used by Company under this Tariff, or (ii) for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems, or (iii) for any act or omission of the Customer, or (iv) for any personal injury or death of any person, or for any loss of or damage to Customer's premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure or removal of equipment or wiring provided by the Company if not directly caused by negligence of the Company.
- 2.6.4** The Company will provide credit on charges disputed by Customer verbally or in writing that are verified as incorrect by Company. If an objection is not received by Company within a reasonable period of time after bill is rendered

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(as determined by current law and regulatory policy), the account shall be deemed correct and binding upon the Customer.

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SECTION 2 – RULES AND REGULATIONS, *cont.*

2.7 Refusal or Discontinuance by Company

2.7.1 The Company may discontinue service to a Customer without notice under the following conditions:

- A.** in the event of tampering with the Company's equipment;
- B.** in the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company; or
- C.** in the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.

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SECTION 2 – RULES AND REGULATIONS, *cont.***2.7 Refusal or Discontinuance by Company, *con't.***

2.7.2 The Company may discontinue service to a Customer under the following conditions after giving (5) days (excluding Sundays and legal holidays) notice:

- A.** For failure of the Customer to pay a bill for service when due;
- B.** For failure of the Customer to meet the Company's deposit and credit requirements;
- C.** For failure of the Customer to make proper application for service;
- D.** For Customer's violation of any of the Company's rules on file with the Commission;
- E.** For failure of the customer to provide the Company reasonable access to its equipment and property;
- F.** For a failure of the Customer to furnish such service equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service; or
- G.** When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

Service shall not be discontinued on any Friday, Saturday, Sunday or legal holiday, or at any time when the Company's business offices are not open to the public, except where an emergency exists.

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SECTION 2 – RULES AND REGULATIONS, *cont.*

2.8 Limitations of Service

2.8.1 Service will be furnished subject to the continuing economic availability of the necessary facilities and/or equipment and subject to the provisions of this Tariff.

2.8.2 Hawkeye Tri-County Electric reserves the right to discontinue furnishing service, upon written notice, when necessitated by conditions beyond its control, or when the Customer is using the service in violation of the provisions of this Tariff, or in violation of law.

2.8.3 The Company does not undertake to transmit message, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

2.8.4 Hawkeye Tri-County Electric reserves the right to discontinue the offering of any service with proper notice or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

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SECTION 2 – RULES AND REGULATIONS, *cont.***2.9 Use of Service**

Service may be used for any lawful purpose for which it is technically suited. Customers reselling or rebilling Hawkeye Tri-County Electric's Iowa intrastate service must have authority to provide interexchange services from the Iowa Public Utility Commission.

2.10 Terminal Equipment

Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or systems, such as PBXs, key systems, multiplexers, repeaters, signaling sets, teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of Company's service.

2.11 Cost of Collection and Repair

Customer is responsible for any and all costs incurred in the collection of monies due the Company including legal and accounting expenses. The Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

2.12 Restoration of Service

Restoration of service shall be accomplished in accordance with Iowa PUC and FCC rules and regulations.

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SECTION 2 – RULES AND REGULATIONS, *cont.*

2.13 Rules Applicable to Toll-Free Services

- 2.13.1** The Company makes every effort to reserve toll-free (800/888) vanity numbers requested by Customers, but makes no guarantee or warranty that the requested number(s) will be available.
- 2.13.2** If a Customer who has received a toll-free number does not subscribe to toll-free 800/888 service within ninety (90) calendar days, the Company reserves the right to make the assigned number available for use by another Customer.
- 2.13.3** Toll-free numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Account Code, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this Tariff, the Company will only honor Customer requests for a change in Resp. Org. or 800/888 service provider for toll-free numbers dedicated to the sole use of that single Customer.

2.14 Other Rules

- 2.14.1** The Company may temporarily suspend service without notice to the Customer, by blocking traffic to certain cities or NXX exchanges, or by blocking calls using certain Personal Account codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as service can be provided without undue risk of fraud.

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ISSUED BY:

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – RATES AND SERVICES**3.1 General**

Hawkeye Tri-County Electric provides intrastate, interexchange telecommunications services between locations in Iowa.

3.2 Timing of Calls.

3.2.1 Billing for calls placed over the network is based in part on the duration of the call.

3.2.2 Timing for all calls begins when the called party answers the call (i.e., when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.

3.2.3 Chargeable time for all calls ends when one of the parties disconnects from the call.

3.2.4 Minimum call duration and additional increments for billing are specified in the description of each service..

3.2.5 No charges apply to incomplete calls.

3.3 Rate Periods

Hawkeye Tri-County Electric's services are not time of day sensitive. The same rate applies twenty-four (24) hours per day, seven (7) days per week.

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – RATES AND SERVICES, *con't***3.4 Hawkeye Tri-County Electric One Plus and Toll Free Service****3.4.1 One Plus Switched Service**

Hawkeye Tri-County Electric Switched Service is offered to business and residential customers for outbound intraLata and interLATA calling over standard switched lines. For billing purposes, calls are billed in six (6) second increments after initial minimum call duration of thirty (30) seconds. Usage charges are computed and rounded up to the nearest penny on a per call basis.

The following rates are not time of day sensitive or distance sensitive, and apply twenty-four (24) hours per day, seven (7) days a week.

Per Minute Rate: \$0.089

3.4.2 One Plus Toll Free Switched Service

Hawkeye Tri-County Electric One Plus Toll Free Switched Service is offered to business and residential customers for inbound intraLATA and interLATA calling over standard switched lines. For billing purposes, calls are billed in six (6) second increments after initial minimum call duration of thirty (30) seconds. Usage charges are computed and rounded up to the nearest penny on a per call basis.

The following rates are not time of day sensitive or distance sensitive, and apply twenty-four (24) hours per day, seven (7) days a week.

Per Minute Rate: \$0.089

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SECTION 3 – RATES AND SERVICES, *con't.***3.5 Travel Card Service**

This service permits the caller to charge the principal presubscribed location for a call while the caller is away from the principal location. The Customer may place calls from any touch tone phone in the U.S. by dialing a toll free “8XX” number and entering a personal identification code, followed by the desired telephone number. For billing purposes, calls are billed in one (1) minute increments.

The following rates are not time of day sensitive or distance sensitive, and apply twenty-four (24) hours per day, seven (7) days a week. Calling card calls are billed at the rates shown below and appear on the Customer’s monthly bill.

Per minute usage rate:	\$0.139
Per call service charge:	\$0.00

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – RATES AND SERVICES, *con't.*

3.6 Directory Assistance

The Company provides Directory Assistance as an ancillary service exclusively to its customers. Directory Assistance is accessible by dialing “1”, the area code of the desired number and “555-1212”. The customer may request up to two numbers per call to Directory Assistance.

Directory Assistance, per call \$.95

3.7 Customer Account Codes

This feature is available with any Hawkeye Tri-County Electric long distance services. Customer account codes consist of a pre-defined series of three or four digit numbers which are dialed by the Customer or Authorized User upon access to the Carrier’s network, to identify the caller and validate the caller’s authorization to use the service provided.

3.7.1 Verified Personal Account Codes (VPAC)

Installation per account	No Charge
Monthly per account/Location	\$20.00

3.7.2 Personal Account Codes (PAC), no verification, any digits will work.

Installation	No Charge
Monthly per account	No Charge

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 – CONTRACT SERVICES**4.1 Contract Services**

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer not contemplated in this Tariff. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off the rates contained herein waiver of recurring or nonrecurring charges, or other customized features. The terms of the contract may be based partially or completely on the term and volume of commitment, type of originating or terminating access, mixture of services or other distinguishing features.

4.2 Special Service Arrangements

Where practicable, special service arrangements, not otherwise provided for in this Tariff, will be furnished to the extent they are in accord with authorized service offerings, and if they are to be used with and not detrimental to, any specific customer pricing. Charges for such special service arrangements will be based on the cost of furnishing them plus a sufficient amount to incorporate return and contingencies. Where applicable, the estimated cost will include the cost of equipment and materials specifically provided or used; installation costs, including engineering, labor supervision, transportation, rights-of-way and any other investment items required. Initial service periods exceeding one month may be necessary for facilities and equipment provided under a special service arrangement.

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INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 – PROMOTIONS**5.1 Promotional Offerings – General**

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed 90 days on a per Customer basis for non-optional, recurring charges) designed to attract new customers or to increase Customer awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Company's tariff as an addendum to the Company's price lists.

5.2 Demonstration of Calls

From time to time the Company shall demonstrate service by providing free test calls of up to four minutes in duration over its network.

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